SERFF Tracking #: ALSE-128821299 State Tracking #:

Company Tracking #: ER-2178: RATE FACTOR REVISIONS (PPA EDGE...

State: Arkansas Filing Company: Encompass Indemnity Company

TOI/Sub-TOI: 19.0 Personal Auto/19.0001 Private Passenger Auto (PPA)

Product Name: EI PPA

Project Name/Number: Rate Factor Revisions (PPA Edge)/1170634

Filing at a Glance

Company: Encompass Indemnity Company

Product Name: EI PPA
State: Arkansas

TOI: 19.0 Personal Auto

Sub-TOI: 19.0001 Private Passenger Auto (PPA)

Filing Type: Rate/Rule
Date Submitted: 12/20/2012

SERFF Tr Num: ALSE-128821299
SERFF Status: Closed-Filed

State Tr Num:

State Status:

Co Tr Num: ER-2178: RATE FACTOR REVISIONS (PPA EDGE)

Effective Date 05/13/2013

Requested (New):

Effective Date 06/14/2013

Requested (Renewal):

Author(s): Andi Colosi

Reviewer(s): Alexa Grissom (primary)

Disposition Date: 01/29/2013

Disposition Status: Filed

Effective Date (New): 05/13/2013 Effective Date (Renewal): 06/14/2013

State Filing Description:

State: Arkansas Filing Company: Encompass Indemnity Company

TOI/Sub-TOI: 19.0 Personal Auto/19.0001 Private Passenger Auto (PPA)

Product Name: EI PPA

Project Name/Number: Rate Factor Revisions (PPA Edge)/1170634

General Information

Project Name: Rate Factor Revisions (PPA Edge)

Status of Filing in Domicile:

Project Number: 1170634

Domicile Status Comments:

Reference Organization: Reference Number: Advisory Org. Circular:

Filing Status Changed: 01/29/2013

State Status Changed: Deemer Date:

Created By: Celeste Vanduch

Submitted By: Celeste Vanduch

Corresponding Filing Tracking Number:

Filing Description:

With this filing, Encompass is proposing an overall rate change of 5.0%. In order to achieve the overall selected rate level change, Encompass is revising the Rate Adjustment Factors for Bodily Injury, Property Damage, Medical Expenses, Comprehensive, Collision, Uninsured Motorist – Bodily Injury, Underinsured Motorist – Bodily Injury, and Uninsured Motorist – Property Damage. Encompass is also revising the Rate Adjustment factors for Motor Home, Miscellaneous Vehicles and Excess Liability. Please reference the Motor Vehicle Rate Manual for the revised factors.

In addition, Encompass is revising the rates for Work Loss Coverage, Accidental Death Benefit, the Stated Amount Coverage, the Rental Reimbursement Rates, and Electronic Equipment Coverage. Please reference the Motor Vehicle Rules Manual for the revisions.

Additionally, the Excess Liability Rates for private passenger auto and miscellaneous vehicles are also being revised with this filing. Please reference the Personal Umbrella Rules Manual for the revisions.

Finally, Encompass has made an editorial revision to Rule 8 "Suspension" of the Motor Vehicle Rules Manual and editorially rolled up the Model Year Factors for Comprehensive and Collision coverages.

Encompass is targeting a new business effective date of May 13, 2013 and a renewal business effective date of June 14, 2013.

Effective Date:

New Business: 5/13/2013 Renewals: 6/14/2013

Company and Contact

Filing Contact Information

Andi Colosi, State Filings Project Manager andi.colosi@allstate.com

2775 Sanders Road 847-402-5000 [Phone] 21839 [Ext]

Suite A2-W 847-402-9757 [FAX]

Northbrook, IL 60062

State: Arkansas Filing Company: Encompass Indemnity Company

TOI/Sub-TOI: 19.0 Personal Auto/19.0001 Private Passenger Auto (PPA)

Product Name: El PPA

Project Name/Number: Rate Factor Revisions (PPA Edge)/1170634

Filing Company Information

Encompass Indemnity Company CoCode: 15130 State of Domicile: Illinois

2775 Sanders Rd. Group Code: 8 Company Type: Property and

Suite A2-W Group Name: Allstate Casualty

Northbrook, IL 60062 FEIN Number: 59-2366357 State ID Number:

(847) 402-5000 ext. [Phone]

Filing Fees

Fee Required? Yes

Fee Amount: \$150.00

Retaliatory? No

Fee Explanation: Filing and review of independent rate filings - \$100

Filing of an independent rule filings - \$50

Per Company: No

CompanyAmountDate ProcessedTransaction #Encompass Indemnity Company\$150.0012/20/201265933350

State: Arkansas Filing Company: Encompass Indemnity Company

TOI/Sub-TOI: 19.0 Personal Auto/19.0001 Private Passenger Auto (PPA)

Product Name: EI PPA

Project Name/Number: Rate Factor Revisions (PPA Edge)/1170634

Correspondence Summary

Dispositions

Status	Created By	Created On	Date Submitted
Filed	Alexa Grissom	01/29/2013	01/29/2013

Objection Letters and Response Letters

Objection Letters Response Letters

Status	Created By	Created On	Date Submitted	Responded By	Created On	Date Submitted
Pending	Alexa Grissom	01/07/2013	01/07/2013	Andi Colosi	01/10/2013	01/10/2013
Industry						
Response						

State: Arkansas Filing Company: Encompass Indemnity Company

TOI/Sub-TOI: 19.0 Personal Auto/19.0001 Private Passenger Auto (PPA)

Product Name: EI PPA

Project Name/Number: Rate Factor Revisions (PPA Edge)/1170634

Disposition

Disposition Date: 01/29/2013 Effective Date (New): 05/13/2013 Effective Date (Renewal): 06/14/2013

Status: Filed

Comment:

	Overall %	Overall %	Written Premium	# of Policy	Written	Maximum %	Minimum %
Company	Indicated	Rate	Change for	Holders Affected	Premium for	Change	Change
Name:	Change:	Impact:	this Program:	for this Program:	this Program:	(where req'd):	(where req'd):
Encompass Indemnity	9.000%	5.000%	\$84,681	1,015	\$1,688,963	15.700%	0.100%
Company							

Schedule	Schedule Item	Schedule Item Status	Public Access
Supporting Document	A-1 Private Passenger Auto Abstract	Filed	Yes
Supporting Document (revised)	APCS-Auto Premium Comparison Survey	Filed	Yes
Supporting Document	APCS-Auto Premium Comparison Survey	Filed	Yes
Supporting Document (revised)	NAIC loss cost data entry document	Filed	Yes
Supporting Document	NAIC loss cost data entry document	Filed	Yes
Supporting Document	NAIC Loss Cost Filing Document for OTHER than Workers' Comp	Filed	Yes
Supporting Document	Actuarial Support	Filed	Yes
Rate	ManualAutoRates	Filed	Yes
Rate	ManualAutoRules	Filed	Yes
Rate	ManualPUPRules	Filed	Yes

State: Arkansas Filing Company: Encompass Indemnity Company

TOI/Sub-TOI: 19.0 Personal Auto/19.0001 Private Passenger Auto (PPA)

Product Name: EI PPA

Project Name/Number: Rate Factor Revisions (PPA Edge)/1170634

Objection Letter

Objection Letter Status Pending Industry Response

Objection Letter Date 01/07/2013 Submitted Date 01/07/2013

Respond By Date

Dear Andi Colosi,

Introduction:

This will acknowledge receipt of the captioned filing. Please resubmit the APCS as the vehicles are outdated on the one received. Additionally, the bottom section of the Rf-1 requires completion in lieu of N/A's.

In accordance with Regulation 23, Section 7.A., this filing may not be implemented until 20 days after the requested amendment(s) and/or information is received.

Conclusion:

NOTICE regarding, corrections to filings and scrivener's Errors:

Effective for all filings made on or after June 1, 2011, Arkansas no longer allows the re-opening of closed filings for corrections, changes in effective dates, scrivener's errors, amendments or substantive changes. Please see the General Instructions for how these events will be handled after the effective date of the change."

Sincerely,

Alexa Grissom

State: Arkansas Filing Company: Encompass Indemnity Company

TOI/Sub-TOI: 19.0 Personal Auto/19.0001 Private Passenger Auto (PPA)

Product Name: EI PPA

Project Name/Number: Rate Factor Revisions (PPA Edge)/1170634

Response Letter

Response Letter Status Submitted to State

Response Letter Date 01/10/2013 Submitted Date 01/10/2013

Dear Alexa Grissom,

Introduction:

Hi Alexa: Thanks for your help with this filing. Please see our responses and revised attachments below. Let us know if you need anything else.

Thanks!

Andi

Response 1

Comments:

Please reference the attached and updated APCS.

Please reference the attached RF-1. Please note that a 0 is listed due to no rate change occurring in that particular year.

Changed Items:

State: Arkansas Filing Company: Encompass Indemnity Company

TOI/Sub-TOI: 19.0 Personal Auto/19.0001 Private Passenger Auto (PPA)

Product Name: EI PPA

Project Name/Number: Rate Factor Revisions (PPA Edge)/1170634

Supporting Document Schedule Item Changes	
Satisfied - Item:	APCS-Auto Premium Comparison Survey
Comments:	
Attachment(s):	
02. State Filing Form APCS Updated ER-2178.pdf03. State Filing Form APCS updated ER-2178.xls	
Previous Version	
Satisfied - Item:	APCS-Auto Premium Comparison Survey
Comments:	
Attachment(s):	
07. APCS El Survey Form ER-2178.xls 07. APCS El Survey Form ER-2178.pdf	
Satisfied - Item:	NAIC loss cost data entry document
Comments:	
Attachment(s):	
01. StateFilingForm_FORM RF-1 Rate Filing Abstract_ER2178.p	odf
Previous Version	
Satisfied - Item:	NAIC loss cost data entry document
Comments:	
Attachment(s):	
06. StateFilingForm_FORM RF-1 Rate Filing Abstract_ER-2178.	pdf

State: Arkansas Filing Company: Encompass Indemnity Company

TOI/Sub-TOI: 19.0 Personal Auto/19.0001 Private Passenger Auto (PPA)

Product Name: EI PPA

Project Name/Number: Rate Factor Revisions (PPA Edge)/1170634

Supporting Document Schedule Item Changes				
Satisfied - Item:	APCS-Auto Premium Comparison Survey			
Comments:				
Attachment(s):				
02. State Filing Form APCS Updated ER-2178.pdf03. State Filing Form APCS updated ER-2178.xls				
Previous Version				
Satisfied - Item:	APCS-Auto Premium Comparison Survey			
Comments:				
Attachment(s):				
07. APCS El Survey Form ER-2178.xls 07. APCS El Survey Form ER-2178.pdf				
Satisfied - Item:	NAIC loss cost data entry document			
Comments:				
Attachment(s):				
01. StateFilingForm_FORM RF-1 Rate Filing Abstract_ER2178.p	odf			
Previous Version				
Satisfied - Item:	NAIC loss cost data entry document			
Comments:				
Attachment(s):				
06. StateFilingForm_FORM RF-1 Rate Filing Abstract_ER-2178.	pdf			

No Form Schedule items changed.

No Rate/Rule Schedule items changed.

Conclusion:

Sincerely,

Andi Colosi

State: Arkansas Filing Company: Encompass Indemnity Company

TOI/Sub-TOI: 19.0 Personal Auto/19.0001 Private Passenger Auto (PPA)

Product Name: EI PPA

Project Name/Number: Rate Factor Revisions (PPA Edge)/1170634

Rate Information

Rate data applies to filing.

Filing Method: File & Use

Rate Change Type: Increase

Overall Percentage of Last Rate Revision: 3.000%

Effective Date of Last Rate Revision: 04/30/2012

Filing Method of Last Filing: File & Use

Company Rate Information

Company Name:	Overall % Indicated Change:	Overall % Rate Impact:	Written Premium Change for this Program:	# of Policy Holders Affected for this Program:	Written Premium for this Program:	Maximum % Change (where req'd):	Minimum % Change (where req'd):
Encompass Indemnity Company	9.000%	5.000%	\$84,681	1,015	\$1,688,963	15.700%	0.100%

(PPA EDGE...

State: Arkansas Filing Company: Encompass Indemnity Company

TOI/Sub-TOI: 19.0 Personal Auto/19.0001 Private Passenger Auto (PPA)

Product Name: EI PPA

Project Name/Number: Rate Factor Revisions (PPA Edge)/1170634

Rate/Rule Schedule

Item No.	Schedule Item Status	Exhibit Name	Rule # or Page #	Rate Action	Previous State Filing Number	Attachments
1	Filed 01/29/2013	ManualAutoRates	Rate Adjustment Factors (Rating Worksheet)	Replacement		08. MV Rate Pages ER- 2178.pdf
2	Filed 01/29/2013	ManualAutoRules	Rule 8 (Suspension), Rule 9.H (Extended Transportation and Rental Reimbursement Coverage), Rule 9.J (Electronic Equipment Coverage), Rule 9.M (Stated Amount Coverage), Rule 9.P.2.B (Work Loss Coverage), Rule 9.P.2.C (Accidental Death Benefit)	Replacement		10. MV Rule Pages ER- 2178.pdf
3	Filed 01/29/2013	ManualPUPRules	Rule 5.A (Basic Limits)	Replacement		09. PUP Rule Pages ER- 2178.pdf



AUTO PREMIUM CALCULATION (ROUND TO THE NEAREST DOLLAR AFTER EACH STEP)

STEP		BI	PD	MED	COMP	COLL
1	TERRITORIAL BASE RATE					
2	RATE ADJUSTMENT FACTOR (RAF)	x 1.169	x 1.156	x 1.080	x 0.968	x 0.969
	INCREASED LIMIT FACTOR	х	x	x	X CICCO	<u>X 01000</u>
	MODEL YEAR FACTOR				X	x
	EXPERIENCE GROUP RATING FACTOR	х	x	х	x	х
	NEW CAR DISCOUNT				х	х
7	REPLACEMENT VALUE FACTOR				X	х
8	STATED AMOUNT BASE PREMIUM					
	DEDUCTIBLE BY SYMBOL FACTOR (Note: For Stated					
	Amount Coverage, use Price Group Symbol M deductible					
9	factors)				x	x
	COVERAGE OPTION FACTOR	х	x	х	x	x
	AUTO RATING TIER FACTOR	х	x	x	x	X
12	PRIOR AUTO INSURANCE FACTOR	х	х	х	х	х
13	DRIVER CLASSIFICATION FACTOR	х	х	х	х	х
14	MULTI-CAR RATING FACTOR	х	х	х	х	х
15	MERIT RATING FACTOR	х	х	х	х	х
16	MAJOR VIOLATION SURCHARGE	х	х	х		Х
17	NON-VERIFIABLE DRIVING RECORD SURCHARGE	х	х	х	х	х
18	PASSIVE RESTRAINT DISCOUNT			x		
19	ANTI-LOCK BRAKE DISCOUNT	х	x			
	ANTI-THEFT DEVICE DISCOUNT				X	
21	DRIVER TRAINING DISCOUNT	х	x			X
	GOOD STUDENT DISCOUNT	X	х	x	X	X
	RESIDENT STUDENT DISCOUNT	х	х			X
	MOTOR VEHICLE ACCIDENT PREV DISC	X	х	x		X
	ACCIDENT/VIOLATION FREE DISCOUNT	Х	х	x	Х	X
	POLICY LOSS FREE DISCOUNT	х	x	x	х	x
	GOOD PAYER DISCOUNT	х	x	x	х	x
	FUTURE EFFECTIVE DATE DISCOUNT	х	x	х	х	x
	ENCOMPASS EASY PAY PLAN DISCOUNT	х	x	х	х	x
	HOMEOWNERSHIP DISCOUNT	х	x	х	х	X
	PREFERRED PROTECTION DISCOUNT	Х	x	х	х	X
	COLLEGE GRADUATE SCHOL ACHV DISC	Х	X	х	X	X
	ACCIDENTAL AIR BAG DEPLOYMENT				+	
	FIXED EXPENSE PREMIUM	+	+		+	+
	GROUP PROGRAM DISCOUNT	Х	x	х	Х	X
	CREDIT FOR EXISTING INSURANCE	Х	X	х	х	X
37	TOTAL COVERAGE PREMIUM	=	=	=	=	=

38	UM/UIM COVERAGE	Rate	RAF	CFEI	Total
	UM BI PREMIUM		x 1.166	х	
	UIM BI PREMIUM		<u>x 1.166</u>	х	+
	UM PD PREMIUM		<u>x 1.166</u>	х	+
	TOTAL UM/UIM COVERAGE PREMIUM				=

39	MISCELLANEOUS COVERAGES EXTENDED TRANSPORTATION PREMIUM	Rate	Group Program Discount x	Total +
	TOWING & LABOR PREMIUM		х	+
	ELECTRONIC EQUIPMENT PREMIUM		х	+
	CUSTOMIZATION COMP PREMIUM			+
	CUSTOMIZATION COLLISION PREMIUM			+
	AUTO LOAN/LEASE COMP PREMIUM			+
	AUTO LOAN/LEASE COLL PREMIUM			+
	WORK LOSS PREMIUM		x	+
	DEATH BENEFIT PREMIUM		x	+
	TOTAL MISC COVERAGES PREMIUM			=

	40	TOTAL ANNUAL PREMIUM	=
•			

	NOTES
Territory:	
Limit:	
Ded(s):	
Model Yr:	
Symbol:	
Class:	
Tier:	
Other:	

Effective: 5/13/13 New 6/14/13 Ren



AUTO CUSTOMIZATION PREMIUM CALCULATION (ROUND TO THE NEAREST DOLLAR AFTER EACH STEP)

STEP		COMP	COLL
1	TERRITORIAL BASE RATE		
2	RATE ADJUSTMENT FACTOR	x 0.968	x 0.969
3	MODEL YEAR FACTOR	х	х
4	EXP. GRP RATING FACTOR	x	x
	Amount coverage, use Price Group Symbol M deductible		
5	factors)	x	x
6	CUSTOMIZATION AMOUNT		
7	CUSTOMIZATION FACTOR	х	х
8	NEW CAR DISCOUNT	х	х
9	REPLACEMENT VALUE FACTOR		
10	COVERAGE OPTION FACTOR	x	x
11	AUTO RATING TIER FACTOR	x	x
12	AUTO RATING TIER ADJUSTMENT FACTOR	х	x
13	PRIOR AUTO INSURANCE FACTOR	х	x
14	DRIVER CLASSIFICATION FACTOR	х	x
15	MULTI-CAR RATING FACTOR	x	x
16	MERIT RATING FACTOR	x	x
17	MAJOR VIOLATION SURCHARGE		x
18	NON-VERIFIABLE DRIVING RECORD SURCHARGE	x	x
19	ANTI-THEFT DEVICE DISCOUNT	х	
20	DRIVER TRAINING DISCOUNT		X
21	GOOD STUDENT DISCOUNT	х	x
22	RESIDENT STUDENT DISCOUNT		X
23	MOTOR VEHICLE ACCIDENT PREV DISC		x
24	ACCIDENT/VIOLATION FREE DISCOUNT	x	x
25	POLICY LOSS FREE DISCOUNT		X
26	GOOD PAYER DISCOUNT	x	x
27	FUTURE EFFECTIVE DATE DISCOUNT	х	x
28	ENCOMPASS EASY PAY PLAN DISCOUNT	х	х
29	HOMEOWNERSHIP DISCOUNT	х	х
30	PREFERRED PROTECTION DISCOUNT	х	х
31	COLLEGE GRADUATE SCHOL ACHV DISC	х	х
32	CREDIT FOR EXISTING INSURANCE	x	x
33	TOTAL COVERAGE PREMIUM	=	=

AUTO LOAN/LEASE PREMIUM CALCULATION (ROUND TO THE NEAREST DOLLAR AFTER EACH STEP)

STEP		COMP	COLL
1	TERRITORIAL BASE RATE		
2	RATE ADJUSTMENT FACTOR	x 0.968	x 0.969
3	MODEL YEAR FACTOR	х	х
4	EXP. GRP RATING FACTOR	х	х
5	NEW CAR DISCOUNT	х	x
	DEDUCTIBLE BY SYMBOL FACTOR (Note: For Stated		
	Amount coverage, use Price Group Symbol M deductible		
6	factors)	x	x
7	COVERAGE OPTION FACTOR	х	x
8	AUTO RATING TIER FACTOR	Х	x
	AUTO RATING TIER ADJUSTMENT FACTOR	Х	х
10	PRIOR AUTO INSURANCE FACTOR	x	x
11	DRIVER CLASSIFICATION FACTOR	x	x
12	MULTI-CAR RATING FACTOR	x	x
13	MERIT RATING FACTOR	x	x
14	MAJOR VIOLATION SURCHARGE		X
15	NON-VERIFIABLE DRIVING RECORD SURCHARGE	x	x
16	ANTI-THEFT DEVICE DISCOUNT	x	
17	DRIVER TRAINING DISCOUNT		X
18	GOOD STUDENT DISCOUNT	x	x
19	RESIDENT STUDENT DISCOUNT		X
20	MOTOR VEHICLE ACCIDENT PREV DISC		X
	ACCIDENT/VIOLATION FREE DISCOUNT	х	x
22	POLICY LOSS FREE DISCOUNT		X
23	GOOD PAYER DISCOUNT	Х	x
24	FUTURE EFFECTIVE DATE DISCOUNT	x	x
25	ENCOMPASS EASY PAY PLAN DISCOUNT	Х	x
26	HOMEOWNERSHIP DISCOUNT	x	x
	PREFERRED PROTECTION DISCOUNT	Х	x
28	LOAN/LEASE DEFICIENCY COVERAGE FACTOR	x	x
29	CREDIT FOR EXISTING INSURANCE	Х	x
30	TOTAL COVERAGE PREMIUM	=	=

Effective: 5/13/13 New 6/14/13 Ren



AUTO PERSONAL UMBRELLA PREMIUM CALCULATION

(ROUND TO THE NEAREST DOLLAR AFTER EACH STEP)

Auto Premium Calculation-3

STEP		PP Autos, Pickups and Vans	Motorcyles	Dune Buggies	Other Misc. Types
1	BASE PREMIUM (\$500,000)				
2	RATE ADJUSTMENT FACTOR	x 1.225	x 1.225	x 1.225	x 1.225
3	PACKAGE DISCOUNT	x		x	
4	YOUTHFUL SURCHARGE	+	+	+	
5	SENIOR DISCOUNT	-			
6	INCREASED LIMIT FACTOR	x	x	х	х
7	MULTI-VEHICLE FACTOR	x			
8	POLICY LOSS FREE FACTOR	x	x	х	х
9	\$100/300 OR \$300,000 UNDERLYING SURCHARGES	+	+	+	+
10	CREDIT FOR EXISTING INSURANCE	х	х	х	х
11	TOTAL MOTOR VEHICLE UMBRELLA PREMIUM	=	=	=	=

Effective: 5/13/13 New

6/14/13 Ren



MOTOR HOME LIABILITY PREMIUM CALCULATION

(ROUND TO THE NEAREST DOLLAR AFTER EACH STEP)

STEP	BI	PD	MED
1 BASE RATE (FROM RULE 12)			
2 RATE ADJUSTMENT FACTOR (FROM RATE PAGES)	x 1.230	x 1.251	x 1.183
3 POLICY LOSS FREE FACTOR	х	х	x
4 MISCELLANEOUS VEHICLE LOSS SURCHARGE	х	х	x
5 ANTI-LOCK BRAKE DISCOUNT	х	х	
6 PASSIVE RESTRAINT DISCOUNT			x
7 FIXED EXPENSE PREMIUM	+	+	
8 CREDIT FOR EXISTING INSURANCE	х	х	х
9 TOTAL COVERAGE PREMIUM	=	=	=

MOTOR HOME UM/UIM PREMIUM CALCULATION

(ROUND TO THE NEAREST DOLLAR AFTER EACH STEP)

STEP		UM/UIM BI	UM PD
1	BASE RATE (FROM AUTO RULE 9.A)		
2	RATE ADJUSTMENT FACTOR (FROM RATE PAGES)	x 1.166	x 1.166
3	CREDIT FOR EXISTING INSURANCE	Х	x
4	TOTAL COVERAGE PREMIUM	=	=

Note: UM/UIM Premium is vehicle level based on the number of PP autos, vans, pickups, motor homes, motorcycles and antique autos on policy.

MOTOR HOME/TRAILER PHYSICAL DAMAGE PREMIUM CALCULATION (ROUND TO THE NEAREST DOLLAR AFTER EACH STEP)

			COLL	
STEP	MOTOR HOME/TRAILER PHYSICAL DAMAGE COVERAGE	COMP	(MH/RecTrail)	COLL (AllOtherTrailer)
1	ACTUAL CASH VALUE (\$000) (Motor Home or Rec Trailer)			
2	ACTUAL CASH VALUE (\$00) (All Other Trailer)			
3	RATE PER VALUE	X	x	
4	INTERIM SUBTOTAL	=	=	
5	PREMIUM FOR COLLISION BASED ON ACTUAL CASH VALU			=
6	DEDUCTIBLE BY SYMBOL (M) FACTOR	X	x	x
7	RATE ADJUSTMENT FACTOR (FROM RATE PAGES)	x 0.969	x 0.969	x 0.969
8	POLICY LOSS FREE FACTOR	X	x	x
9	MISCELLANEOUS VEHICLE LOSS SURCHARGE FACTOR	X	x	х
10	SUBTOTAL (USED FOR LOAN/LEASE COVERAGE)	=	=	=
11	FIXED EXPENSE PREMIUM (not applicable to Trailers)	+	+	
12	CREDIT FOR EXISTING INSURANCE	X	x	x
13	TOTAL COVERAGE PREMIUM		=	=

MOTOR HOME LOAN/LEASE PREMIUM CALCULATION

(ROUND TO THE NEAREST DOLLAR AFTER EACH STEP)

STEP		COMP	COLL
	SUBTOTAL FROM MOTOR HOME PHYSICAL DAMAGE		
1	COVERAGE PREMIUM		
2	AUTO LOAN/LEASE FACTOR	X	X
3	CREDIT FOR EXISTING INSURANCE	X	X
4	TOTAL COVERAGE PREMIUM	=	=

MOTOR HOME MISCELLANEOUS PREMIUM CALCULATION

(ROUND TO THE NEAREST DOLLAR AFTER EACH STEP)

STEP	Rate	CFEI	Total
1 ELECTRONIC EQUIPMENT PREMIUM		X	=
2 TOTAL MISC COVERAGES PREMIUM			=

TOTAL ANNUAL PREMIUM	=

Effective: 5/13/13 New Auto Premium Calculation-4

6/14/13 Ren



MISCELLANEOUS VEHICLE LIABILITY PREMIUM CALCULATION

(ROUND TO THE NEAREST DOLLAR AFTER EACH STEP)

STEP	BI	PD	MED
1 TERRITORIAL BASE RATE			
2 RATE ADJUSTMENT FACTOR (FROM RATE PAGES)	x 1.076	x 1.045	x 0.993
3 INCREASED LIMIT FACTOR	х	x	x
4 MISCELLANEOUS VEHICLE LIABILITY FACTOR	х	х	x
5 POLICY LOSS FREE FACTOR	х	x	x
6 MISCELLANEOUS VEHICLE LOSS SURCHARGE	х	х	x
7 FIXED EXPENSE PREMIUM (ANTIQUE AUTOS ONLY)	+	+	
8 CREDIT FOR EXISTING INSURANCE	х	x	x
9 TOTAL COVERAGE PREMIUM	=	=	=

MISCELLANEOUS VEHICLE UM/UIM PREMIUM CALCULATION

(ROUND TO THE NEAREST DOLLAR AFTER EACH STEP)

STEP	MOTORCYCLE UM/UIM COVERAGE	UM/UIM BI	UM PD
1	BASE RATE		
2	RATE ADJUSTMENT FACTOR (FROM RATE PAGES)	x 1.166	x 1.166
3	CREDIT FOR EXISTING INSURANCE	Х	x
4	TOTAL COVERAGE PREMIUM	=	=

Note: UM/UIM Premium is vehicle level based on the number of PP autos, vans, pickups, motor homes, motorcycles and antique autos on policy.

MISCELLANEOUS VEHICLE PHYSICAL DAMAGE PREMIUM CALCULATION (ROUND TO THE NEAREST DOLLAR AFTER EACH STEP)

STEP		COMP	COLL
1	ACTUAL CASH VALUE OR STATED AMOUNT (\$00)		
2	RATE PER \$100 OF ACTUAL CASH VALUE OR STATED AMO	X	x
3	DEDUCTIBLE BY SYMBOL (M) FACTOR	X	x
4	RATE ADJUSTMENT FACTOR (FROM RATE PAGES)	x 0.895	x 0.874
5	POLICY LOSS FREE FACTOR	X	x
6	MISCELLANEOUS VEHICLE LOSS SURCHARGE	X	x
7	FIXED EXPENSE PREMIUM (ANTIQUE AUTOS ONLY)	+	+
8	CREDIT FOR EXISTING INSURANCE	X	X
9	TOTAL COVERAGE PREMIUM		-

MISCELLANEOUS VEHICLE MISCELLANEOUS PREMIUM CALCULATION **

(ROUND TO THE NEAREST DOLLAR AFTER EACH STEP)

STEP		Rate	CFEI	Total
1	EXTENDED TRANSPORTATION & RENTAL RE PREMIUM		X	+
2	TOWING & LABOR PREMIUM		X	+
3	ELECTRONIC EQUIPMENT PREMIUM		X	+
4	TOTAL MISC COVERAGES PREMIUM			=

^{**} These coverages are not available for snowmobiles, ATVs or dune buggies.

Effective: 5/13/13 New

Ed. Date 12/12 Auto Premium Calculation-5



ARKANSAS ENCOMPASS INDEMNITY COMPANY MOTOR VEHICLE RATE PAGES

COMPREHENSIVE DEDUCTIBLES BY SYMBOL & MODEL YEAR FACTORS

COMPREHENSIVE PRICE GROUP SYMBOL FACTORS						
PGS	<u>\$100</u>	<u>\$150</u>	\$250	\$500	\$1,000	\$2,500
M	0.21	0.18	0.13	0.09	0.07	0.05
0	0.29	0.25	0.19	0.14	0.11	0.09
S	0.42	0.36	0.29	0.22	0.17	0.13
Т	0.57	0.51	0.44	0.37	0.29	0.23
U	0.75	0.69	0.62	0.54	0.41	0.31
V	0.92	0.85	0.77	0.66	0.50	0.38
W	1.08	1.00	0.92	0.79	0.59	0.44
N	1.24	1.14	1.04	0.90	0.68	0.51
Р	1.39	1.29	1.17	1.02	0.79	0.61
Q	1.52	1.42	1.30	1.15	0.92	0.74
R	1.66	1.56	1.44	1.29	1.06	0.87
G	1.87	1.76	1.63	1.46	1.22	1.02
I	2.15	2.02	1.89	1.69	1.42	1.19
K	2.48	2.34	2.19	1.97	1.66	1.40
С	3.01	2.85	2.67	2.41	2.05	1.74
D	3.69	3.49	3.27	2.95	2.50	2.12
E	4.29	4.04	3.76	3.37	2.80	2.33
F	5.02	4.72	4.40	3.94	3.27	2.71
Н	5.75	5.40	5.04	4.51	3.74	3.10
J	6.47	6.08	5.67	5.08	4.21	3.49
L	7.20	6.76	6.31	5.65	4.68	3.88

MODEL	COMP
YEAR	FACTOR
2013	1.338
2012	1.262
2011	1.191
2010	1.124
2009	1.060
2008	1.000
2007	0.971
2006	0.943
2005	0.915
2004	0.888
2003	0.863
<u>2002</u> & Prior	0.837

Multiply by 6% for each subsequent model years not shown

	COMPREHENSIVE PRICE GROUP SYMBOL FACTORS FULL GLASS							
PGS	\$100							
M	0.24	0.22	0.19	0.14	0.11	0.09		
0	0.32	0.29	0.24	0.20	0.13	0.08		
S	0.46	0.43	0.35	0.29	0.20	0.14		
Т	0.63	0.56	0.47	0.40	0.30	0.23		
U	0.80	0.73	0.62	0.53	0.41	0.32		
V	0.96	0.91	0.79	0.67	0.53	0.42		
W	1.15	1.07	0.95	0.82	0.63	0.48		
N	1.27	1.21	1.09	0.93	0.70	0.53		
Р	1.40	1.34	1.21	1.02	0.77	0.58		
Q	1.43	1.35	1.22	1.04	0.78	0.59		
R	1.48	1.40	1.28	1.07	0.82	0.63		
G	1.61	1.52	1.40	1.21	0.96	0.76		
I	1.79	1.71	1.56	1.39	1.14	0.93		
K	2.06	1.97	1.82	1.62	1.38	1.18		
С	2.56	2.48	2.32	1.99	1.75	1.54		
D	3.32	3.20	2.97	2.60	2.26	1.96		
Е	4.12	3.94	3.65	3.25	2.82	2.45		
F	4.82	4.60	4.26	3.80	3.31	2.88		
Н	5.52	5.26	4.88	4.35	3.79	3.30		
J	6.21	5.93	5.50	4.90	4.26	3.70		
L	6.91	6.59	6.11	5.45	4.74	4.12		

Effective: 5/13/13 New 6/14/13 Ren



ARKANSAS ENCOMPASS INDEMNITY COMPANY MOTOR VEHICLE RATE PAGES

COLLISION DEDUCTIBLES BY SYMBOL & MODEL YEAR FACTORS

	COLLISION PRICE GROUP SYMBOL FACTORS						
PGS	<u>\$100</u>	\$150	\$250	\$500	\$1,000	\$2,500	
М	0.73	0.68	0.59	0.45	0.24	0.18	
0	0.88	0.83	0.74	0.59	0.37	0.29	
S	1.00	0.95	0.86	0.68	0.47	0.38	
Т	1.10	1.06	0.99	0.78	0.56	0.46	
U	1.27	1.23	1.15	0.94	0.67	0.56	
V	1.40	1.36	1.28	1.06	0.77	0.66	
W	1.51	1.47	1.40	1.17	0.86	0.74	
N	1.63	1.59	1.51	1.27	0.95	0.82	
Р	1.76	1.72	1.63	1.38	1.03	0.90	
Q	1.91	1.85	1.73	1.49	1.12	0.97	
R	2.06	1.99	1.85	1.59	1.21	1.04	
G	2.22	2.14	1.99	1.71	1.33	1.14	
I	2.40	2.32	2.18	1.87	1.51	1.31	
K	2.62	2.54	2.38	2.06	1.68	1.46	
С	2.97	2.88	2.69	2.37	1.91	1.68	
D	3.40	3.28	3.05	2.69	2.12	1.85	
Е	3.55	3.44	3.23	2.79	2.22	1.93	
F	3.96	3.85	3.62	3.13	2.49	2.18	
H	4.38	4.26	4.00	3.46	2.76	2.41	
J	4.81	4.67	4.38	3.79	3.03	2.64	
L	5.23	5.08	4.78	4.14	3.29	2.88	

MODEL YEAR	<u>COLL</u> FACTOR
<u>2013</u>	1.469
2012	1.360
2011	1.259
2010	1.166
2009	1.080
2008	1.000
2007	0.935
2006	0.873
2005	0.816
2004	0.763
2003	0.713
2002 & Prior	0.666

Multiply by 8% for each subsequent model years not shown

Effective: 5/13/13 New 6/14/13 Ren



SECTION: UNIVERSAL SECURITY POLICY PORTFOLIO: ENCOMPASS INDEMNITY COMPANY

MOTOR VEHICLE RULES PAGE NO: 8-1-Arkansas

8. SUSPENSION

A. Under any policy providing Comprehensive and Collision Coverages, only Collision may be suspended and only if there is no lienholder for that vehicle. However, if there is a lienholder for that vehicle, Collision coverage may be suspended if evidence is provided that the registration for that vehicle has been surrendered to the state.

EFFECTIVE: May 13, 2013 New

June 14, 2013 Renewal

Transportation Coverage and Towing and Labor Coverage may be suspended, if the vehicle is suspended.

- B. Liability coverages may not be suspended for risks for which a financial responsibility filing is in effect.
- C. Insurance may be suspended by endorsement in accordance with the following provisions provided the period of suspension is at least 30 consecutive days:
 - (1) Insurance may be reinstated upon the named insured's request effective not earlier than receipt of such request by the company or any of its authorized representatives.
 - (2) The reinstatement endorsement shall not extend the policy beyond its original expiration date.
 - (3) Pro rata premium credit shall be granted for the period of suspension.
- D. Insurance covering a private passenger auto which is withdrawn from service for a period of at least 30 consecutive days because of a strike may be suspended. Pro rata return premium on such vehicles shall be granted in accordance with Section C provided the insured furnishes the company with a letter requesting the return premium. The letter shall be written on the insured's letterhead, signed by an executive of the insured's company and shall include the following:
 - (1) A description of each auto.
 - (2) The dates between which it was laid up because of the strike.
 - (3) A statement by the insured that he agrees to reimburse the company for any payment made by the company on account of any accident, claim or suit involving a coverage for an auto described in the letter for which return premium has been allowed by the company.
- E. Miscellaneous Vehicles may not be suspended.



SECTION: UNIVERSAL SECURITY POLICY PORTFOLIO: ENCOMPASS INDEMNITY COMPANY MOTOR VEHICLE RULES

EFFECTIVE: May 13, 2013 New

June 14, 2013 Renewal

PAGE NO: 9-4-Arkansas

F. Deductible Insurance

- (1) Deductible Liability Insurance is not available for vehicles classified and rated in accordance with the rules of this manual.
- (2) Full Safety Glass Replacement Coverage
 - At the option of the insured, Comprehensive Insurance which provides full coverage for the repair
 or replacement of damaged safety glass, without regard to the applicable Comprehensive
 deductible, is available.
- (3) When calculating the rates for Comprehensive and Collision coverage, the deductible selected by the insured is considered in conjunction with the Price Group Symbol (PGS) of the vehicle. Refer to the Deductible by PGS tables in the rate pages to determine the appropriate factor.
- G. Customized Private Passenger Autos, Vans and Pickups Rate as follows:

Multiply the applicable deductible by Symbol (M) rate for the current model year by the following factor to obtain the rate per \$100 of customizing.

Comprehensive: For all model years – .123 Collision: For all model years – .017

Note: Must be purchased on each coverage (Comprehensive and Collision) that is present on the policy.

H. Extended Transportation and Rental Reimbursement Coverage

Extended Transportation Coverage is available under one of the following five options, provided that Comprehensive coverage is carried on the disabled auto. Option 1 provides Rental Reimbursement only. Options 2 through 5 automatically include Automobile Trip Interruption coverage (at \$100 per day/\$500maximum limit) and Automobile Emergency Transportation Coverage at \$20. Extended Transportation Coverage is optional for Special Value and Special and can be purchased on a per auto basis, but the limits must be the same.

Rental Reimburgement

	ixeritai ixer	mbursement	
Available Options	Per day limit	Maximum limit	Premium Per Auto
Option 1 (Special Value and Special)	\$ 20	\$ 600	\$ 13
Option 2 (Special Value, Special or Deluxe)*	\$ 30	\$ 900	<u>\$ 25</u>
Option 3 (Special Value, Special, Deluxe or Elite) **	\$ 40	\$ 1,200	<u>\$ 29</u>
Option 4 (Elite only)	\$ 75	\$ 2,250	<u>\$ 58</u>
Option 5 (Elite only)	\$ 100	\$ 3,000	<u>\$ 73</u>

^{*}Option 2 is the minimum limit for Deluxe and is automatically included (using the rate above) on a per auto basis.

^{*}Option 3 is the minimum limit for Elite and is automatically included (using the rate above) on a per auto basis.



SECTION: UNIVERSAL SECURITY POLICY PORTFOLIO: ENCOMPASS INDEMNITY COMPANY MOTOR VEHICLE RULES

EFFECTIVE: May 13, 2013 New

<u>June 14, 2013</u> Renewal

PAGE NO: 9-5-Arkansas

I. Towing and Labor Costs

Towing and Labor Coverage is available under one of the following two options, provided that Comprehensive coverage is carried on the disabled auto. This coverage is optional for Special Value and Special and can be purchased on a per auto basis, but the limits must be the same.

Amount of Coverage	Premium Per Auto
\$ 50	\$ 10*
\$ 75	\$ 12**

^{*}For Deluxe, the minimum limit is \$50 and is automatically included (using the rate above) on a per auto basis.

J. Electronic Equipment Coverage

- (1) For Elite and Deluxe, coverage is automatically included at no premium charge. Coverage is subject to the comprehensive deductible.
- (2) For Special, this coverage may be included by purchasing the Automobile Electronic Equipment Coverage endorsement at an additional premium charge as follows:

Coverage Amount	Premium Per Vehicle, Per Year
\$ 200	\$ 19
500	<u>29</u>
1,000	<u>58</u>
2,500	<u>87</u>
3,000	<u>175</u>

This coverage is provided only when comprehensive coverage is purchased on the auto or motor home and is subject to the comprehensive deductible.

Rule I.(2) does not apply to equipment permanently installed in the opening of the dash or console of the auto or motor home normally used by the motor vehicle manufacturer for the installation of a radio.

(3) For Special Value, coverage may be included by purchasing the Extended Electronic Equipment Coverage endorsement. Payment is subject to the applicable comprehensive or collision deductible.

The additional premium charge for the Extended Electronic Equipment Coverage endorsement is as follows:

Coverage Amount	Premium Per Vehicle, Per Year
\$ 200	<u>\$ 19</u>
500	<u>29</u>
1,000	<u>58</u>
2,500	<u>87</u>
3,000	1 75

^{**}For Elite, the minimum limit is \$75 and is automatically included (using the rate above) on a per auto basis.



SECTION: UNIVERSAL SECURITY POLICY PORTFOLIO: ENCOMPASS INDEMNITY COMPANY MOTOR VEHICLE RULES

Juni O.C.

EFFECTIVE: May 13, 2013 New June 14, 2013 Renewal

PAGE NO: 9-6-Arkansas

K. Mexico Coverage

For Elite, Deluxe, and Special policies, coverage applies to accidents occurring in Mexico at no additional charge. The Special Value policy provides limited coverage in Mexico within 75 miles of the United States border and only for a period not to exceed ten days after each separate entry. Special Value coverage only applies to automobiles.

L. Replacement Value Coverage

Replacement value coverage for autos may be purchased on new, previously unregistered autos. This coverage may be continued on renewal policies if the coverage has been inforce continuously since originally purchased, and the auto is not more than four model years older than the current model year. The premium shall be calculated as follows:

Apply a factor of 1.20 to the Comprehensive and Collision Coverage premiums.

Note: This coverage not available for leased autos. See Underwriting Guidelines for other vehicles not eligible for this coverage.

M. Stated Amount Coverage

Stated Amount Coverage is available for private passenger autos using the rates below. This coverage would be appropriate for older, restored autos whose values are higher than average because of restoration.

Coverage	Rate per \$100 of Stated Amount	
O a manufactura di una	# C OO	

Comprehensive \$6.88 Collision 2.09

For deductibles, apply the appropriate auto deductible by Symbol (M) factors in the rate pages.

Note: This coverage is available for antique autos.

N. Motor Vehicle Auto Loan and Lease Deficiency Coverage

1. Eligibility

A policy providing both collision and comprehensive coverage may be extended to provide coverage for the difference between the unpaid principal due on a loan/lease financing agreement and the actual cash value of the vehicle, in the event of a total loss, subject to the following:

- This coverage may be provided only to a vehicle that is a private passenger auto, pickup, van or motor home.
- b. The insured must request this coverage within 30 days of the date the vehicle is financed and added to the policy.
- The vehicle must be new, defined as never previously titled under the motor vehicle laws of any state.

Note: This coverage is not available when replacement value coverage is also purchased on the vehicle.



SECTION: UNIVERSAL SECURITY POLICY PORTFOLIO: ENCOMPASS INDEMNITY COMPANY

MOTOR VEHICLE RULES

EFFECTIVE: May 13, 2013 New

June 14, 2013 Renewal

PAGE NO: 9-8-Arkansas

B. Work Loss Coverage

- (1). Limits: Maximum per person--
 - (1) For an Income Earner--\$140 per week for 52 weeks.
 - (2) For a Non-Income Earner--\$70 per week for 52 weeks.
- (2). Rates:
 - (a) All Eligible Motor Vehicles
 - Charge \$5.81 per car, per year.
 - · The Classification and SDIP Rules do NOT apply.
- C. Accidental Death Benefit
 - (1). Limits: Maximum per person--\$5,000.
 - (2). Rates:
 - (a) All Eligible Motor Vehicles
 - Charge \$3.49 per car, per year.
 - The Classification and SDIP Rules do NOT apply.

Q. Good Payer Discount

The Good Payer Discount rating factors on the Motor Vehicle Rate Pages will be applied to the otherwise applicable rates for Split Limit or Single Limit Liability, Medical Expenses, Comprehensive, and Collision coverages for all private passenger autos, vans and pickups on the policy when the policy meets the following eligibility requirements:

- 1. Initial Qualification: All private passenger autos, vans and pickups on the policy, written in Encompass Indemnity Company, will initially qualify for the discount for all policies with an effective date on or after January 25, 2010.
- 2. Subsequent Qualification: The policy will be evaluated prior to each renewal to determine whether the policy qualifies for the discount at such renewal. The discount will be removed from all private passenger autos, vans and pickups on the policy if a cancellation notice for non-payment of vehicle premiums was sent during the most recent prior 12-month period ending 45 days prior to the renewal effective date. Otherwise, the discount will apply to all private passenger autos, pickups and vans on the policy at renewal.



SECTION: UNIVERSAL SECURITY POLICY PORTFOLIO:

ENCOMPASS INDEMNITY COMPANY PERSONAL UMBRELLA RULES

EFFECTIVE: May 13, 2013 New

June 14, 2013 Renewal

PAGE NO: 5-1- Arkansas

5. ANNUAL RATES - BASIC LIMITS

A. Motor Vehicle Liability (rates apply per vehicle)

(1) Autos, pickups, vans and registered dune buggies

BASIC LIMIT RATES \$100/300 or \$300,000 UNDERLYING LIMIT FLAT CHARGE

	Class		FLAT CHARGE			
<u>Classification</u> All Operators	<u>Code</u> 7010XX	All Territories \$97	All Territories \$13.80			
Youthful Surcharge:						
Operators Under Age 21	7710XX	<u>\$21.85</u>	<u>\$2.30</u>			
Operators Age 21 to 24	7510XX	<u>\$21.85</u>	<u>\$2.30</u>			
Senior Discount:						
Operators Age 50 and above	7310XX	<u>\$18.40</u>	<u>\$1.15</u>			
If the an analysis is a second of			-tf 0 00 t- thh			

If two or more vehicles above are insured under the same policy apply a factor of 0.80 to the above rates. (Class Code: Single Car XXXX01, Multi Car XXXX02)

If personal umbrella coverage is written on a package policy, apply a factor of 0.67 to the All Operators basic limit rate above. The definition of a package can be found in the General Rules.

(2) Other Miscellaneous Type Vehicles

	Class	BASIC LIMIT RATES	\$100/300 or \$300,000 UNDERLYING LIMIT FLAT CHARGE
<u>Vehicle</u>	<u>Code</u>	All Territories	All Territories
Motor Homes	703000	\$22	<u>\$ 2.30</u>
Snowmobiles	704000	\$19	\$ 2.30
All-Terrain Vehicles	705000	\$19	\$ 2.30
Non-Registered Dune Buggies	706000	\$22	<u>\$ 2.30</u>
Golf Carts	707000	\$22	<u>\$ 2.30</u>
Antique Autos	708000	\$22	\$ 2.30

Note: The youthful surcharge should be added for each youthful operator for which coverage is to apply. The senior discount is then applied to any remaining vehicles. The number of youthful surcharges and senior discounts should not exceed the number of motor vehicles on the policy.

State: Arkansas Filing Company: Encompass Indemnity Company

TOI/Sub-TOI: 19.0 Personal Auto/19.0001 Private Passenger Auto (PPA)

Product Name: EI PPA

Project Name/Number: Rate Factor Revisions (PPA Edge)/1170634

Supporting Document Schedules

		Item Status:	Status Date:
Satisfied - Item:	A-1 Private Passenger Auto Abstract	Filed	01/29/2013
Comments:			
Attachment(s):			
05. StateFilingFormA-1_ER	-2178.pdf		
		Item Status:	Status Date:
Satisfied - Item:	APCS-Auto Premium Comparison Survey	Filed	01/29/2013
Comments:			
Attachment(s):			
02. State Filing Form APCS	·		
03. State Filing Form APCS	Supdated ER-2178.xls		
		Item Status:	Status Date:
Satisfied - Item:	NAIC loss cost data entry document	Filed	01/29/2013
Comments:			
Attachment(s):			
01. StateFilingForm_FORM	RF-1 Rate Filing Abstract_ER2178.pdf		
		Item Status:	Status Date:
Bypassed - Item:	NAIC Loss Cost Filing Document for OTHER than Workers' Comp	Filed	01/29/2013
Bypass Reason:	N/A		
		Item Status:	Status Date:
Satisfied - Item:	Actuarial Support	Filed	01/29/2013
Comments:			
Attachment(s):			

State: Arkansas Filing Company: Encompass Indemnity Company

TOI/Sub-TOI: 19.0 Personal Auto/19.0001 Private Passenger Auto (PPA)

Product Name: EI PPA

Project Name/Number: Rate Factor Revisions (PPA Edge)/1170634

02. Auto Indication Memo ER-2178.pdf

03. Indication Exhitibs ER-2178.pdf

04. ROE Update Summary ER-2178.pdf

State: Arkansas Filing Company: Encompass Indemnity Company

TOI/Sub-TOI: 19.0 Personal Auto/19.0001 Private Passenger Auto (PPA)

Product Name: EI PPA

Project Name/Number: Rate Factor Revisions (PPA Edge)/1170634

Attachment 03. State Filing Form APCS updated ER-2178.xls is not a PDF document and cannot be reproduced here.

PRIVATE PASSENGER AUTOMOBILE ABSTRACT

<u>Instructions:</u> All questions must be answered. If the answer is "none" or "Not applicable", so state. If all questions are not answered, the filing will not be accepted for review by the Department. Use a separate abstract for each company if filing for a group. Subsequent homeowners rate/rule submission that do not alter the information contained herein need not include this form.

NAIC		<u>15130</u> Group No. <u>008</u>									
1.		Are there any areas in the State of Arkansas in which your company will not write automobile insurance No									
2.	Do yo	ou furnish a market for young drivers? Yes	_								
	Over	age 65 drivers? Yes	_								
3.	Do yo	ou require collateral business to support a youthful driver risk? Yes									
4.	Do yo	ou insure driver with an international or foreign driver's license? Yes									
5.	Speci	Specify the percentage you allow in credit or discounts for the following:									
	a.	Driver Over 55 10 %									
	b.	Good Student Discount5-159									
	c.	Multi-car Discount See below 9	6								
		Rate varies based on # Operators/#Vehicles/Age of youngest operator									
	d.	Accident Free Discount*5%									
		* 5% discount applied to the total base premiums for BI, PD, CSL, Med, Comp and Coll.	For								
initial q	qualific	ation, all drivers on the policy must be free of chargeable accidents and major violations during the									
		iately preceding the policy effective date.									
	e.	Anti-theft Discount 5-15 9	6								
	f.	Other (specify)									
		Anti-lock Break/Passive Restraint 5-30 9	6								
		%									
		%									
6.		bu have an installment payment plan for automobile insurance? Yes									
	If so,	what is the fee for installment payments? For each installment, a \$5 charge shall be added.	-								
7.		you company utilize a tiered rating plan? Yes									
8.		list the programs and percentage difference. State the current volume for each program.									
		incompass Indemnity Company expanded multi-tier rating structure is comprised of 1024 tiers base	ed								
	on un	ique combinations of IS, Prior BI Limit, Years with Prior Carrier, Current BI Limit, and Lapse.									
FORM	IATION	PROVIDED IS CORRECT TO THE BEST OF MY KNOWLEDGE AND BELIEF.									
		Signature									
		Signature Signature									
		Technician Analyst									
		Title									
		(847)402-5812									
		Telephone Number									

Private Passenger Auto Premium Comparision Survey Form

FORM APCS - last modified May 2012

NAIC Number: 15130

Company Name: Encompass Indemnity Company

Contact Person: Andrew King
Telephone No.: 847-402-5812
Email Address: aking@allstate.com

Effective Date: 13-May-13

DISCOUNTS OFFERED:
PASSIVE RESTRAINT/AIRBAG
AUTO/HOMEOWNERS
GOOD STUDENT
ANTI-THEFT DEVICE
Over 55 Defensive Driver Discount

\$250/\$500 Deductible Comp./Coll.

	30
5-	10
5-	15
5-	15
	10
N/A	

Assumptions to Use:

- 1 Liability -Minimum \$25,000 per person
- 2 Bodily Injury \$50,000 per accident \$25,000 per accident
- 3 Property Damage \$100 deductible per accident
- 4 Comprehensive & Collision \$250 deductible per accident
- 5 The insured has elected to accept:
 Uninsured motorist property and bodily injury equal to liability coverage
 Underinsured bodily injury equal to liability coverage
- 6 Personal Injury Protection of \$5,000 for medical, loss wages according to statute and \$5,000 accidental death
- 7 If male and female rates are different, use the highest of the two

Submit to: Arkansas Insurance Department
1200 West Third Street

Telephone: 501-371-2800

Email as an attachment tinsurance.pnc@arkansas.gov You may also attach to a SERFF filing or submit on a compact disk

Little Rock, AR 72201-1904

				Fayett	teville		Trumann			Little Rock			Lake Village				Pine Bluff					
	Ger	der F	- emale	Male	Male or Female	Male or Female	Female	Male	Male or Female	Male or Female	Female	Male	Male or Female	Male or Female	Female	Male	Male or Female	Male or Female	Female	Male	Male or Female	Male or Female
Vehicle	Coverages	Age	18	18	40	66	18	18	40	66	18	18	40	66	18	18	40	66	18	18	40	66
	Minimum Liability		\$737	\$743	\$305	\$288	\$774	\$780	\$315	\$296	\$998	\$1,007	\$382	\$356	\$812	\$819	\$326	\$306	\$920	\$928	\$358	\$334
2008 4.8L Chevrolet Silverado 1500 "LS" regular cab 119" WB	Minimum Liability win Comprehensive and Collision	\$	\$1,834	\$1,917	\$716	\$625	\$2,225	\$2,350	\$880	\$735	\$2,307	\$2,405	\$865	\$757	\$2,201	\$2,317	\$860	\$728	\$2,212	\$2,317	\$848	\$728
	100/300/50 Liability Comprehensive and Collision		\$1,705	\$1,778	\$700	\$618	\$2,064	\$2,175	\$849	\$719	\$2,143	\$2,229	\$837	\$739	\$2,041	\$2,143	\$831	\$712	\$2,060	\$2,153	\$824	\$714
	Minimum Liability		\$641	\$646	\$276	\$261	\$672	\$678	\$284	\$268	\$815	\$868	\$341	\$319	\$661	\$667	\$294	\$277	\$795	\$803	\$319	\$300
2009Ford Explorer 'XLT' 2WD, 4 door	Minimum Liability win Comprehensive and Collision	\$	\$1,704	\$1,780	\$669	\$588	\$2,010	\$2,119	\$796	\$675	\$2,098	\$2,235	\$809	\$712	\$1,962	\$2,065	\$786	\$673	\$2,024	\$2,118	\$779	\$676
	100/300/50 Liability Comprehensive and Collision		\$1,576	\$1,642	\$654	\$582	\$1,856	\$1,952	\$770	\$661	\$1,979	\$2,059	\$781	\$694	\$1,853	\$1,943	\$760	\$659	\$1,876	\$1,959	\$757	\$663
2010 Honda Odyssey "EX"	Minimum Liability		\$613	\$617	\$268	\$253	\$642	\$648	\$276	\$260	\$821	\$828	\$329	\$308	\$675	\$681	\$285	\$268	\$759	\$766	\$308	\$290
	Minimum Liability win Comprehensive and Collision	\$	52,002	\$2,100	\$777	\$678	\$2,371	\$2,508	\$931	\$783	\$2,504	\$2,621	\$939	\$820	\$2,364	\$2,493	\$917	\$780	\$2,359	\$2,478	\$902	\$776
	100/300/50 Liability of Comprehensive and Collision		\$1,825	\$1,828	\$745	\$657	\$2,162	\$2,282	\$884	\$752	\$2,279	\$2,380	\$890	\$785	\$2,153	\$2,266	\$871	\$749	\$2,156	\$2,260	\$861	\$748
	Minimum Liability	Ş	\$704	\$709	\$294	\$277	\$738	\$745	\$303	\$285	\$945	\$953	\$365	\$340	\$778	\$784	\$314	\$295	\$874	\$882	\$341	\$320
2011 Toyota Camry 2.5L 4 door Sedan	Minimum Liability win Comprehensive and Collision		32,536	\$2,661	\$958	\$834	\$2,961	\$3,131	\$1,134	\$955	\$3,178	\$3,329	\$1,166	\$1,017	\$2,968	\$3,130	\$1,114	\$956	\$2,964	\$3,116	\$1,107	\$953
	100/300/50 Liability of Comprehensive and Collision		52,287	\$2,396	\$901	\$791	\$2,674	\$2,823	\$1,061	\$901	\$2,863	\$2,994	\$1,087	\$955	\$2,677	\$2,818	\$1,051	\$901	\$2,683	\$2,815	\$1,039	\$901
	Minimum Liability		\$653	\$657	\$279	\$264	\$639	\$690	\$288	\$271	\$874	\$882	\$344	\$322	\$720	\$726	\$298	\$280	\$809	\$816	\$323	\$303
2011 Cadillac Seville "CTS" AWD WAG 4 door 3.0L	Minimum Liability win Comprehensive and Collision		33,337	\$3,526	\$1,260	\$1,073	\$4,063	\$4,383	\$1,587	\$1,294	\$4,112	\$4,335	\$1,514	\$1,297	\$4,038	\$4,294	\$1,541	\$1,273	\$3,929	\$4,162	\$1,479	\$1,240
	100/300/50 Liability of Comprehensive and Collision		62,971	\$3,135	\$1,160	\$995	\$3,673	\$3,915	\$1,458	\$1,196	\$3,656	\$3,849	\$1,384	\$1,192	\$3,603	\$3,827	\$1,414	\$1,176	\$3,512	\$3,715	\$1,361	\$1,147
	Minimum Liability	Ş	\$621	\$626	\$270	\$255	\$651	\$656	\$278	\$262	\$831	\$838	\$332	\$310	\$684	\$690	\$287	\$270	\$769	\$776	\$311	\$292
2010 Hyundai Santa Fe SE 4X2	Minimum Liability win Comprehensive and Collision		51,642	\$1,713	\$645	\$571	\$1,894	\$1,991	\$748	\$642	\$2,073	\$2,159	\$782	\$692	\$1,907	\$2,000	\$745	\$645	\$1,935	\$2,022	\$743	\$650
	100/300/50 Liability of Comprehensive and Collision		\$1,518	\$1,580	\$631	\$565	\$1,749	\$1,834	\$725	\$630	\$1,912	\$1,987	\$756	\$675	\$1,759	\$1,840	\$722	\$632	\$1,792	\$1,868	\$724	\$640

NAIC LOSS COST DATA ENTRY DOCUMENT

1.	Thi	s filing transmittal is part of Company Tracking #	ER-	2178
2.	If fi	ling is an adoption of an advisory organization loss cost filing, give ne of Advisory Organization and Reference/ Item Filing Number		
		Company Name		Company NAIC Number
3.	A.	Encompass Indemnity Company	В.	15130
		Product Coding Matrix Line of Business (i.e., Type of Insurance)	Prod	duct Coding Matrix Line of Insurance (i.e., Sub-type of Insurance)
4.	A.	Auto – Liability 19.0, Auto – Physical Damage 21.0	B.	

5.

(A)					FOR LOSS COSTS O	NI Y	
COVERAGE	(B) Indicated	(C) Requested	(D)	(E) Loss Cost	(F) Selected	(G) Expense	(H) Co. Current
(See Instructions)	% Rate Level Change	% Rate Level Change	Expected Loss Ratio	Modification Factor	Loss Cost Multiplier	Constant (If Applicable)	Loss Cost Multiplier
Bodily Injury	44.6%	15.0%	Loss Ratio	1 40101	Manaphor	(ii / ipplicable)	Wattiplier
Property Damage	23.6%	14.0%					
Medical Payments	105.1%	10.1%					
Uninsured/Underinsured	19.3%	10.0%					
Collision	-22.4%	-3.0%					
Comprehensive	-8.8%	-3.0%					
TOTAL OVERALL EFFECT	9.0%	5.0%					

6.	5 Year History	Rate Change Histo	ry		
			State Farned	Incurred	

Year	Policy Count	% of Change	Effective Date	State Earned Premium (000)	Incurred Losses (000)	State Loss Ratio	Countrywide Loss Ratio
2007	2,673	0	0	3,057	1,920	62.8%	64.7%
2008	2,895	0	0	3,680	1,919	52.1%	57.7%
2009	2,052	0	0	3,227	2,480	76.9%	68.0%
2010	1,305	0	0	2,428	1,184	76.9%	58.9%
2011	1,042	0%	5/2/11	1,784	1,001	78.2%	58.7%

7.

Expense Constants	Selected Provisions
A. Total Production Expense	15.4%
B. General Expense	8.4%
C. Taxes, License & Fees	3.3%
D. Underwriting Profit & Contingencies	Liab: 5.8% Phys Dmg: 10.0%
E. Other (Debt Provision)	1.4%
F. TOTAL	Liab: 34.3% Phys Dmg: 38.5%

3.	N	_Apply	Lost	Cost	Factors	to F	uture	filings?	(Y	or	N)
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10.

Encompass Indemnity Company Private Passenger Automobile Arkansas

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- I. Summary of Changes and Summary Exhibits
- II. Auto Statewide Rate Level Indications

Overview of Auto Indication Methodology Adjustments to Premium in Detail Adjustments to Losses in Detail Catastrophe Adjustments in Detail Expense and Profit Provision Support

SUMMARY OF CHANGES AND SUMMARY EXHIBITS

The chart below summarizes the indicated and proposed rate level changes included in this filing.

Coverage	Encompass Insurance Group Written Premium at CRL	Encompass Insurance Group Indicated Rate Level Change	Encompass Indemnity Company Written Premium at CRL	Encompass Indemnity Company Selected Rate Level Change
Bodily Injury	\$529,819	44.6%	\$400,689	15.0%
Property Damage	335,864	23.6%	248,026	14.0%
Medical Payments	35,112	105.1%	26,638	10.1%
Uninsured / Underinsured Motorist Liability Subtotal	\$1,077,320	19.3% 35.9%	135,778 \$811,131	10.0% 13.7%
Diability Subtour	Ψ1,077,020	35.5 / 0	φοτι,τοτ	13.770
Collision	\$724,773	-22.4%	\$595,118	-3.0%
Comprehensive	349,407	-8.8%	282,714	-3.0%
Physical Damage Subtotal	\$1,074,180	-18.0%	\$877,832	-3.0%
TOTAL AUTOMOBILE	\$2,151,500	9.0%	\$1,688,963	5.0%

The filing contains the following revisions:

Motor Vehicle Rates Manual

Motor Vehicle Rate Adjustment Factors

Encompass is revising the motor vehicle rate adjustment factors for Bodily Injury, Property Damage, Medical Payments, Uninsured Motorist – Bodily Injury, Underinsured Motorist – Bodily Injury, Uninsured Motorist – Property Damage, Comprehensive, Collision, Customization, and Loan/Lease coverages in order to reach the desired impact shown above.

Motor Home Rate Adjustment Factors

With this filing, the motor home rate adjustment factors for Bodily Injury, Property Damage, Medical Payments, Uninsured/Underinsured Motorist – Bodily Injury, Uninsured Motorist – Property Damage, Comprehensive, and Collision coverages in order to reach the desired impact shown above.

Miscellaneous Vehicle Rate Adjustment Factors

Encompass is revising the miscellaneous vehicle rate adjustment factors for the following coverages: Bodily Injury, Property Damage, Medical Payments, Uninsured/Underinsured Motorist – Bodily Injury, Uninsured Motorist – Property Damage, Comprehensive, and Collision in order to reach the desired impact shown above.

Editorial Revision

Encompass has editorially rolled up the Model Year Factors for Comprehensive and Collision coverages. Please reference the Motor Vehicle Rates Manual for the revision.

Motor Vehicle Rules Manual

Rental Reimbursement Coverage

The charge for Rental Reimbursement Coverage has been revised with this filing in order to reach the desired impact shown above. Please reference Rule 9.H of the Motor Vehicle Rules Manual for the revised rates.

Electronic Equipment Coverage

Encompass is revising the charge for Electronic Equipment Coverage in order to reach the desired impact shown above. Please reference Rule 9.J of the Motor Vehicle Rules Manual for the revised rates.

Stated Amount Coverage

With this filing, the Stated Amount Coverage has been revised in order to reach the desired impact shown above. Please reference Rule 9.M. of the Motor Vehicle Rules Manual for the revised rates.

Work Loss Coverage

Encompass has revised the rate for Work Loss Benefit Coverage with this filing in order to reach the desired impact shown above. Please reference Rule 9.P.2.B of the Motor Vehicle Rules Manual for the revised rate.

Accidental Death Benefit Coverage

The Accidental Death Benefit rate has been revised with this filing in order to reach the desired impact shown above. Please reference Rule 9.P.2.C of the Motor Vehicle Rules Manual for the revised rate.

Editorial Revision

Encompass has made an editorial revision to Rule 8 "Suspension" to include that Miscellaneous Vehicles may not be suspended from Liability Coverage. Please reference Rule 8 of the Motor Vehicle Rules Manual for the revised verbiage.

Personal Umbrella Rules Manual

Excess Liability Basic Limits

The Basic Limit Rates for Excess Liability have been revised with this filing in order to reach the desired impact shown above. Please reference Rule 5.A of the Personal Umbrella Rules Manual for the revised rates.

OVERVIEW OF AUTO INDICATION METHODOLOGY

Exhibits 1-11 of this section show the Determination of Statewide Rate Level Indications for Arkansas. The objective of this process is to determine the indicated rate level need. This is done by evaluating the adequacy of the present rates to pay for Encompass' best estimate of losses and expenses, including a reasonable profit margin that will be incurred from annual policies written in the year after the proposed effective date.

Encompass is utilizing a combined company pure premium indication methodology for its Private Passenger Auto indication, which represents the rate need for the state of Arkansas as a whole. The Statewide Rate Level Indication has been developed using combined data elements from Encompass Insurance Group in Arkansas. The aggregation of underlying data should provide a more stable, responsive, and credible basis for evaluation; as such, a complement of credibility will not be used.

With this filing, Encompass is incorporating a change in the underlying premiums and exposure data for the Medical Payments indication. Encompass has updated the coverage codes that should be included to reflect exposures and premiums falling within Medical Payments but had previously not bee included in our indications. This update will better reflect Encompass' view of the rate adequacy of the Medical Payments coverage.

The statewide rate level indication is based on data from five rolling accident years for Bodily Injury, Property Damage, Medical Payments, Uninsured / Underinsured Motorist, Comprehensive, and Collision with losses ending March 31, 2012, evaluated as of June 30, 2012.

Experience Year Weights

In order to develop a credible measure of the indicated rate level, it is sometimes necessary to use more than one year of historical loss experience. Data for up to five experience years is combined to determine the indicated provision for loss and loss adjustment expense for each coverage. The number of years needed to determine the rate level indication for each coverage is derived from a credibility procedure based upon the number of paid claims and the distribution of claims for each coverage. This method also allows us to determine the weight to apply to each year of experience. The credibility procedure that was used is more fully described in the paper "On the Credibility of the Pure Premium" (Proceedings of the Casualty Actuarial Society, Vol. LV, 1968) by Mayerson, Jones and Bowers. The analysis for each coverage was completed using a k value of 10.0% and a P value of 90.0%; these parameters reflect the desire that the observed pure premium should be within k of the expected pure premium with probability P.

The weights applied to the loss experience for the experience years are determined for each coverage by the distribution of earned exposures over those years. The weights are based on the exposure distribution rather than the claim distribution in order to lessen the impact of volatility that can occur in the claim distribution. The initial calculated weight for a given year is limited to the weight for the subsequent year and the final weights are calculated proportionate to the limited weights to total 100%. Please refer to **Exhibit 4** for the experience year weights shown by coverage.

ADJUSTMENTS TO PREMIUMS

Current Rate Level Factors

Encompass uses an updated methodology that assumes that exposures are written uniformly by quarter, using a procedure described in a discussion by Frank Karlinski of the paper entitled "A Refined Model for Premium Adjustment", by David Miller and George Davis. (Mr. Karlinski's discussion appeared in the Proceedings of the Casualty Actuarial Society (PCAS), Vol. LXIV, 1977, and the paper by Miller and Davis appeared in the PCAS, Vol LXIII, 1976). This method (which is referred to as "Miller-Davis-Karlinski") more accurately calculates factors to current rate level in instances when exposures are changing throughout the year, whether through growth, shrinkage or seasonality. (When exposures are, in fact, written uniformly throughout the year, this method produces approximately the same answers as the parallelogram method.)

Premium Trend Factors

In addition to bringing premiums to current rate level, changes in the average written premium at the current rate level were reviewed. Unlike losses, premium is relatively stable. As the statewide rate level indication is developed using a Pure Premium methodology, only the latest year of premium is used as a basis for determining the indicated rate level change, which eliminates the need for historical annual premium trends. Prospective annual premium trends are still selected to account for expected shifts in the distribution of various rating characteristics such as driver classification, increased limits, model year and price group symbols (PGS) / Insurance Services Office (ISO) symbols. Since the effects on losses caused by these shifts are reflected in the loss projections, it is important that Encompass also account for the anticipated future changes in premiums. These selections are used to project the data from the average earned date of the experience period to the average earned date of the future policy period. Selected annual premium trends and overall premium trend factors for all coverages are shown in **Exhibit 5.A**. Encompass Insurance Group trend data is included as **Exhibit 5.B** to this attachment.

ADJUSTMENTS TO LOSSES

Loss Development

The losses for a given accident year may not have been fully determined at the evaluation date of this review. As such, the losses must be adjusted to an ultimate settlement basis. This is accomplished by analyzing historical patterns of incurred loss development for liability coverage and paid loss development for physical damage coverages and selecting loss development factors. Countrywide data has been considered in the selection of the loss development factors because of limited Arkansas specific historical data. Losses used in the analysis include allocated loss adjustment expenses but exclude catastrophes in order to minimize distortions. Age-to-age factors are selected for each coverage using total limits losses and are then used to calculate loss development factors. Additional analysis of losses limited to \$100,000 per claim is performed to develop limited losses to ultimate for Bodily Injury coverage and Uninsured/Underinsured Motorist coverage. The selected loss development factors that have been used in this filing are shown in **Exhibit 6.**

Excess Loss Provision

An excess loss provision is included to account for the expected exposure to large, fortuitous losses. Total ultimate losses for Bodily Injury coverage and Uninsured/Underinsured Motorist coverage are estimated by multiplying losses capped at \$100,000 per claim by a limited loss development factor and then by an excess loss factor. Encompass Insurance Group data has been considered in the selection of the excess loss provision. The excess loss factor is the selected ratio of ultimate unlimited losses to ultimate limited losses. The selected excess loss factors used in this filing are shown in **Exhibit 7**.

Loss Trend

The historical losses from the experience period are adjusted to account for expected differences in historical and future cost levels. While loss development factors adjust losses and allocated loss adjustment expenses (ALAE) to an ultimate settlement basis, they do not reflect the prospective rate of change in the occurrence of accidents (frequency) or in the cost of accidents (severity). To properly adjust historical costs to future cost levels, a loss trend adjustment is applied. The credibility level of Encompass loss trend data was analyzed by coverage based on the number of claims paid in the latest experience year.

Frequency and severity amounts are calculated using the methodology in "The Effect of Changing Exposure Levels on Calendar Year Loss Trends" (Casualty Actuarial Society Forum, Winter 2005) by Chris Styrsky. This methodology helps to more consistently match losses and claims paid with the exposures that produced the claims.

For each coverage, the annual selections are used to project the data from the average occurrence date of the experience period to the average occurrence date of the future policy period. These selected trends are displayed in **Exhibit 8.A.** The calculations of loss trend factors are also shown in **Exhibit 8.A.** Encompass Insurance Group trend data is included in **Exhibit 8.B.** Industry trend data is included in **Exhibit 8.C.** Please note that Encompass has selected trend and projection factors separately for each coverage, with the exception of Medical Payments and Uninsured/Underinsured Motorist. Bodily Injury trends were used to select the trends for Medical Payments and Uninsured/Underinsured Motorist.

Loss Adjustment Expenses

Losses in the experience period for each coverage have been adjusted to account for unallocated loss adjustment expenses (ULAE). A provision is developed using countrywide Encompass Insurance Group data in combined-lines form.

A three-year average of the ratios of countrywide, combined-lines, calendar year ULAE to countrywide, combined-lines, calendar year incurred losses is used to determine the ULAE provision. The average ratio is then applied to the losses for each coverage for each year used in the formula calculation. The ULAE ratio that has been used in this filing is shown in **Exhibit 4**.

Allocated loss adjustment expenses are included in both incurred losses and paid losses.

CATASTROPHE ADJUSTMENTS

In order to more appropriately account for catastrophes with Comprehensive coverage, all actual catastrophe losses during the experience period were removed. A catastrophe loss provision based upon 24 years of data in Arkansas, is used to account for catastrophes, as shown in **Exhibit 4**. This catastrophe loss provision was calculated by dividing total catastrophe losses by total Comprehensive coverage incurred losses excluding catastrophes over the 24-year period. As developed in **Exhibit 9**, the resulting catastrophe provision is **18.3%**.

EXPENSES & PROFITS

Exhibit 10.1 shows the expense provisions used in developing the current fixed and variable expense provisions.

General and Other Acquisition Expense

The provisions for general expense and other acquisition expense are based on countrywide data, excluding involuntary business. Since the methods and procedures that incur these expenses are uniform within each state, it is a reasonable assumption that these expense provisions are uniform across all states. To develop the provision for other acquisition and general expenses, a three-year average of countrywide, combined-lines, calendar year incurred expense divided by countrywide calendar year direct earned premium was calculated. Line specific adjustments to other acquisition expenses are made, such as the reduction by the amount of installment fees collected and the adjustment for premiums written off.

In developing the dollar provision for general and other acquisition expenses used in the calculation of the rate level need by coverage, the three-year countrywide average expense ratio for general and other acquisition expenses is applied to the average earned premium of Arkansas. The average earned premium is developed using the same three-year period used in the calculation of the countrywide expense ratio. The provision is then adjusted for inflation expected to occur from the midpoint of the three years used in the calculation of the average earned premium to the average earned date of the proposed policy period to derive the provision included in the rate level indication.

Licenses and Fees

A provision for licenses and fees that do not vary by premium size is determined by taking the arithmetic average ratio of these licenses and fees from the latest three calendar years in Arkansas. The provision for licenses and fees is considered, along with the general and other acquisition expense provisions, to be a fixed expense.

Fixed Expense Trend (Inflation)

The method used to calculate the fixed expense trend is similar to the method used by the Insurance Services Office (I.S.O.) and other competitors to determine a fixed expense trend. The method utilizes the CPI (Consumer Price Index) and the ECI (Employment Cost Index – Insurance Carriers, Agents, Brokers, & Service) and is discussed by Geoffrey Todd Werner, FCAS, MAAA in his paper <u>Incorporation of Fixed Expenses</u>, which was published in the *CAS Forum* (Winter 2004). Based on a review of the historical indices, an annual percentage change is selected for each index. These selected annual percent changes are then weighted together using the distribution of the Allstate expenditures in the latest calendar year for the two broad expense categories that these indices represent. This method is expected to produce stable and reasonable estimates of the true trend in fixed expenses and is consistent with the Current Practices and Alternatives detailed in Section 4 of Actuarial Standard of Practice No. 13, *Trending Procedures in Property/Casualty Insurance Ratemaking*. This trend is applied to general expenses, other acquisition expenses, and licenses and fees. **Exhibit 10.2** shows the derivation of the Factor to Adjust for Subsequent Change in Fixed Expense.

Section II Page 1

Commission and Brokerage Expense and Taxes

The proposed commission and brokerage expense provision has been developed from the actual calendar year 2011 commission and brokerage incurred expense ratio in Arkansas. The provision for taxes reflects the actual state premium tax and, where applicable, other premium-related taxes such as Fire Marshall taxes and Municipal taxes. The provisions are shown in **Exhibit 11.**

Underwriting Profit Provision

Encompass performs two separate cost of capital analyses in the estimation of its cost of equity. The first uses the Fama-French Three-factor Model (FF3F), which reflects developments in the field of financial economics as published in the Casualty Actuarial Society Forum, Winter, 2004 and in Journal of Risk and Insurance, Vol. 72, No. 3, September 2005 ("Estimating the Cost of Equity Capital For Property-Liability Insurers" by J. David Cummins and Richard D. Phillips). The second is a Discounted Cash Flow (DCF) analysis, which estimates the expected future cash flows to investors in order to gauge the proper cost of equity. Once both the DCF and FF3F estimates had been calculated, Encompass selected a cost of equity of 10.0%, which reflected the outcomes of both analyses.

An analysis of premium, loss and expense cash flows is used to calculate the investment income on policyholder supplied funds (PHSF). This methodology is one of the two examples given in Actuarial Standard of Practice, No. 30 as appropriate methods for recognizing investment income from insurance operations (page 4).

The calculations detailing this investment income analysis are found in **Exhibit 11.1** and **11.2** for liability and physical damage coverages, respectively. The rate (applied as a force of interest) used to discount losses and expenses includes anticipated net investment income and anticipated capital gains, both realized and unrealized. Operating cash flows are discounted to the average time of earnings of premium and profit for the policy year, rather than to the start of the policy year.

Please refer to the attached documented titled "The Development of the Underwriting Profit Provision" for more information.

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	Expenses
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Exhibit 11 -	Summary of Profit and Debt Provisions

Summary of Changes

			Encompass	Encompass
	Encompass	Encompass	Indemnity	Indemnity
	Insurance Group	Insurance Group	Company	Company
	Written Premium	Indicated Rate	Written	Selected Rate
Coverage	at CRL	Level Change	Premium at CRL	Level Change
Bodily Injury	\$529,819	44.6%	\$400,689	15.0%
Property Damage	335,864	23.6%	248,026	14.0%
Medical Payments	35,112	105.1%	26,638	10.1%
Uninsured / Underinsured Motorist	176,525	19.3%	135,778	10.0%
Liability Subtotal	\$1,077,320	35.9%	\$811,131	13.7%
Collision	\$724,773	-22.4%	\$595,118	-3.0%
Comprehensive	349,407	-8.8%	282,714	-3.0%
Physical Damage Subtotal	\$1,074,180	-18.0%	\$877,832	-3.0%
TOTAL AUTOMOBILE	\$2,151,500	9.0%	\$1,688,963	5.0%

<u>Development of Statewide Rate Level Indication - Bodily Injury</u>

1)	Current Fixed Expense Ratio	9.7 %
	(Exhibit 10.1)	
2)	Three Year Average Earned Premium	\$185.18
3)	Current Dollar Provision for Fixed Expense	\$17.96
	$= [(1) \times (2)]$	
4)	Factor to Adjust for Subsequent Change in Fixed Expense	1.094
	(Exhibit 10.2)	
5)	Indicated Provision for Fixed Expense	\$19.65
	$= [(3) \times (4)]$	
6)	Variable Expense and Profit Ratio	24.6 %
	(Exhibit 11.1)	
7)	Indicated Provision for Loss and LAE	\$179.12
	(Exhibit 4.1)	
8)	Indicated Average Premium	\$263.62
	= [(7) + (5)] / [1 - (6)]	
9)	Projected Average Earned Premium at Current Rates	\$182.35
	(Exhibit 3.1)	
10)	Indicated Rate Level Change	44.6 %
	= [(8) / (9) -1]	

<u>Development of Statewide Rate Level Indication - Property Damage</u>

1	1)	Current Fixed Expense Ratio	9.7 %
		(Exhibit 10.1)	
2	2)	Three Year Average Earned Premium	\$123.09
3	3)	Current Dollar Provision for Fixed Expense	\$11.94
		$= [(1) \times (2)]$	
4	4)	Factor to Adjust for Subsequent Change in Fixed Expense	1.094
		(Exhibit 10.2)	
5	5)	Indicated Provision for Fixed Expense	\$13.06
		$= [(3) \times (4)]$	
6	5)	Variable Expense and Profit Ratio	24.6 %
		(Exhibit 11.1)	
7	7)	Indicated Provision for Loss and LAE	\$93.72
		(Exhibit 4.2)	
8	3)	Indicated Average Premium	\$141.62
		= [(7) + (5)] / [1 - (6)]	
ç	9)	Projected Average Earned Premium at Current Rates	\$114.58
		(Exhibit 3.2)	
]	10)	Indicated Rate Level Change	23.6 %
		= [(8) / (9) -1]	

Development of Statewide Rate Level Indication - Medical Payments

1)	Current Fixed Expense Ratio	9.7 %
	(Exhibit 10.1)	
2)	Three Year Average Earned Premium	\$158.05
3)	Current Dollar Provision for Fixed Expense	\$15.33
	$= [(1) \times (2)]$	
4)	Factor to Adjust for Subsequent Change in Fixed Expense	1.094
	(Exhibit 10.2)	
5)	Indicated Provision for Fixed Expense	\$16.77
	$= [(3) \times (4)]$	
6)	Variable Expense and Profit Ratio	24.6 %
	(Exhibit 11.1)	
7)	Indicated Provision for Loss and LAE	\$4.39
	(Exhibit 4.3)	
8)	Indicated Average Premium	\$28.06
	= [(7) + (5)] / [1 - (6)]	
9)	Projected Average Earned Premium at Current Rates	\$13.68
	(Exhibit 3.2)	
10)	Indicated Rate Level Change	105.1 %
	= [(8) / (9) -1]	

<u>Development of Statewide Rate Level Indication - Uninsured/Underinsured Motorist</u>

1)	Current Fixed Expense Ratio	9.7 %
	(Exhibit 10.1)	
2)	Three Year Average Earned Premium	\$57.48
3)	Current Dollar Provision for Fixed Expense	\$5.58
	$= [(1) \times (2)]$	
4)	Factor to Adjust for Subsequent Change in Fixed Expense	1.094
	(Exhibit 10.2)	
5)	Indicated Provision for Fixed Expense	\$6.10
	$= [(3) \times (4)]$	
6)	Variable Expense and Profit Ratio	24.6 %
	(Exhibit 11.1)	
7)	Indicated Provision for Loss and LAE	\$50.36
	(Exhibit 4.4)	
8)	Indicated Average Premium	\$74.88
	= [(7) + (5)] / [1 - (6)]	
9)	Projected Average Earned Premium at Current Rates	\$62.78
	(Exhibit 3.2)	
10)	Indicated Rate Level Change	19.3 %
	= [(8) / (9) -1]	

<u>Development of Statewide Rate Level Indication - Collision</u>

1)	Current Fixed Expense Ratio	9.7 %
	(Exhibit 10.1)	
2)	Three Year Average Earned Premium	\$354.56
3)	Current Dollar Provision for Fixed Expense	\$34.39
	$= [(1) \times (2)]$	
4)	Factor to Adjust for Subsequent Change in Fixed Expense	1.094
	(Exhibit 10.2)	
5)	Indicated Provision for Fixed Expense	\$37.62
	$= [(3) \times (4)]$	
6)	Variable Expense and Profit Ratio	28.8 %
	(Exhibit 11.2)	
7)	Indicated Provision for Loss and LAE	\$158.25
	(Exhibit 4.5)	
8)	Indicated Average Premium	\$275.10
	= [(7) + (5)] / [1 - (6)]	
9)	Projected Average Earned Premium at Current Rates	\$354.64
	(Exhibit 3.5)	
10)	Indicated Rate Level Change	-22.4 %
	= [(8) / (9) -1]	

<u>Development of Statewide Rate Level Indication - Comprehensive</u>

1)	Current Fixed Expense Ratio	9.7 %
	(Exhibit 10.1)	
2)	Three Year Average Earned Premium	\$176.20
3)	Current Dollar Provision for Fixed Expense	\$17.09
	$= [(1) \times (2)]$	
4)	Factor to Adjust for Subsequent Change in Fixed Expense	1.094
	(Exhibit 10.2)	
5)	Indicated Provision for Fixed Expense	\$18.70
	$= [(3) \times (4)]$	
6)	Variable Expense and Profit Ratio	28.8 %
	(Exhibit 11.2)	
7)	Indicated Provision for Loss and LAE	\$91.23
	(Exhibit 4.6)	
8)	Indicated Average Premium	\$154.40
	= [(7) + (5)] / [1 - (6)]	
9)	Projected Average Earned Premium at Current Rates	\$169.24
	(Exhibit 3.6)	
10)	Indicated Rate Level Change	-8.8 %
	= [(8) / (9) -1]	

Development of Projected Average Earned Premium at Current Rates - Bodily Injury

	(1)	(2)	(3) (Exhibit 5.A)	(4) $= (2) \times (3)$	(5) = (4) / (1)	(6)
				Projected	Projected	
		Earned	Factor to Adjust	Earned	Average	Experience
Fiscal Year	Earned	Premium at	to Projected	Premium at	Earned Premium	Year
Ending	<u>Exposures</u>	Current Rates	Premium Level	Current Rates	at Current Rates	<u>Weights</u>
3/31/2012	3,058	\$605,457	0.921	\$557,626	\$182.35	100 %

(7) Projected Average Earned Premium At Current Rates

\$182.35

Development of Projected Average Earned Premium at Current Rates - Property Damage

	(1)	(2)	(3) (Exhibit 5.A)	(4) $= (2) \mathbf{x} (3)$	(5) = (4) / (1)	(6)
				Projected	Projected	
		Earned	Factor to Adjust	Earned	Average	Experience
Fiscal Year	Earned	Premium at	to Projected	Premium at	Earned Premium	Year
Ending	<u>Exposures</u>	Current Rates	Premium Level	Current Rates	at Current Rates	<u>Weights</u>
3/31/2012	3,058	\$391,498	0.895	\$350,391	\$114.58	100 %

(7) Projected Average Earned Premium At Current Rates

\$114.58

Development of Projected Average Earned Premium at Current Rates - Medical Payments

	(1)	(2)	(3) (Exhibit 5.A)	(4) $= (2) \times (3)$	(5) = (4) / (1)	(6)
Fiscal Year Ending	Earned <u>Exposures</u>	Earned Premium at <u>Current Rates</u>	Factor to Adjust to Projected Premium Level	Projected Earned Premium at Current Rates	Projected Average Earned Premium at Current Rates	Experience Year <u>Weights</u>
3/31/2012	2,795	\$40,377	0.947	\$38,237	\$13.68	100 %

(7) Projected Average Earned Premium At Current Rates

\$13.68

Development of Projected Average Earned Premium at Current Rates - Uninsured/Underinsured Motorist

	(1)	(2)	(3) (Exhibit 5.A)	(4) $= (2) \times (3)$	(5) = (4) / (1)	(6)
				Projected	Projected	
		Earned	Factor to Adjust	Earned	Average	Experience
Fiscal Year	Earned	Premium at	to Projected	Premium at	Earned Premium	Year
Ending	<u>Exposures</u>	Current Rates	Premium Level	Current Rates	at Current Rates	Weights
3/31/2012	3,058	\$191,976	1.000	\$191,976	\$62.78	100 %

(7) Projected Average Earned Premium At Current Rates

\$62.78

Development of Projected Average Earned Premium at Current Rates - Collision

	(1)	(2)	(3) (Exhibit 5.A)	(4) $= (2) \mathbf{x} (3)$	(5) = (4) / (1)	(6)
Fiscal Year <u>Ending</u>	Earned <u>Exposures</u>	Earned Premium at <u>Current Rates</u>	Factor to Adjust to Projected <u>Premium Level</u>	Projected Earned Premium at Current Rates	Projected Average Earned Premium at Current Rates	Experience Year <u>Weights</u>
3/31/2012	2,217	\$786,245	1.000	\$786,245	\$354.64	100 %

(7) Projected Average Earned Premium At Current Rates

\$354.64

<u>Development of Projected Average Earned Premium at Current Rates - Comprehensive</u>

	(1)	(2)	(3) (Exhibit 5.A)	(4) $= (2) \times (3)$	(5) = (4) / (1)	(6)
				Projected	Projected	
		Earned	Factor to Adjust	Earned	Average	Experience
Fiscal Year	Earned	Premium at	to Projected	Premium at	Earned Premium	Year
Ending	<u>Exposures</u>	Current Rates	Premium Level	Current Rates	at Current Rates	Weights
3/31/2012	2,255	\$381,627	1.000	\$381,627	\$169.24	100 %

(7) Projected Average Earned Premium At Current Rates

\$169.24

Development of Provision for Loss and LAE - Bodily Injury

	(1)	(2)	(3)	(4) = (2) * (1+ (3))	(5) Exhibit 7	(6) (Exhibit 8.A)	(7) = (4) x (5) x (6)	(8) = (7) / (1)	(9)
Fiscal Year Ending	Earned <u>Exposures</u>	Developed Limited Ex-Cat Losses and ALAE	ULAE Provision	Developed Limited Ex-Cat Losses and LAE	Excess Loss Provision	Factor to Adjust Losses for Pure Premium Trend	Projected Ultimate Loss and LAE	Projected Average Loss and LAE	Experience Year <u>Weights</u>
3/31/2008	6,439	\$827,684	0.138	\$941,904	1.230	1.000	\$1,158,542	\$179.93	20 %
3/31/2009	6,671	770,193	0.138	876,480	1.230	1.000	\$1,078,070	\$161.61	20
3/31/2010	5,446	798,487	0.138	908,678	1.230	1.000	\$1,117,674	\$205.23	20
3/31/2011	3,988	607,255	0.138	691,056	1.230	1.000	\$849,999	\$213.14	20
3/31/2012	3,058	296,475	0.138	337,389	1.230	1.000	\$414,988	\$135.71	20
		(10) Indicated Provision	on for Loss and LAE				\$170.12		

(10) Indicated Provision for Loss and LAE

\$179.12

Development of Provision for Loss and LAE - Property Damage

	(1)	(2)	(3)	(4) = (2) * (1+ (3))	(5) (Exhibit 8.A)	(6) = (4) \mathbf{x} (5)	(7) = (6) / (1)	(8)
Fiscal Year Ending	Earned <u>Exposures</u>	Developed Ex-Cat Losses and ALAE	<u>ULAE Provision</u>	Developed Ex-Cat Losses and LAE	Factor to Adjust Losses for Pure <u>Premium Trend</u>	Projected Ultimate <u>Loss and LAE</u>	Projected Average Loss and LAE	Experience Year <u>Weights</u>
3/31/2008	6,439	\$464,037	0.138	\$528,074	1.000	\$528,074	\$82.01	20 %
3/31/2009	6,671	417,517	0.138	475,134	1.000	475,134	71.22	20
3/31/2010	5,446	522,782	0.138	594,926	1.000	594,926	109.24	20
3/31/2011	3,988	415,464	0.138	472,798	1.000	472,798	118.56	20
3/31/2012	3,058	235,351	0.138	267,829	1.000	267,829	87.58	20

(9) Indicated Provision for Loss and LAE

\$93.72

<u>Development of Provision for Loss and LAE - Medical Payments</u>

	(1)	(2)	(3)	(4) = (2) * (1+ (3))	(5) (Exhibit 8.A)	(6) $= (4) \times (5)$	(7) = (6) / (1)	(8)
Fiscal Year <u>Ending</u>	Earned <u>Exposures</u>	Developed Ex-Cat Losses and ALAE	<u>ULAE Provision</u>	Developed Ex-Cat Losses and LAE	Factor to Adjust Losses for Pure <u>Premium Trend</u>	Projected Ultimate Loss and LAE	Projected Average Loss and LAE	Experience Year <u>Weights</u>
3/31/2008	5,641	\$5,366	0.138	\$6,107	1.000	\$6,107	\$1.08	20 %
3/31/2009	5,654	65,053	0.138	74,030	1.000	\$74,030	\$13.09	20
3/31/2010	4,679	10,523	0.138	11,975	1.000	\$11,975	\$2.56	20
3/31/2011	3,571	14,970	0.138	17,036	1.000	\$17,036	\$4.77	20
3/31/2012	2,795	1,076	0.138	1,224	1.000	\$1,224	\$0.44	20
		(9) Indicated Provision	n for Loss and LAE			\$4.39		

<u>Development of Provision for Loss and LAE - Uninsured / Underinsured Motorist</u>

	(1)	(2)	(3)	(4) = (2) * (1+ (3))	(5) Exhibit 7	(6) (Exhibit 8.A)	(7) = (4) x (5) x (6)	(8) = (7) / (1)	(9)
Fiscal Year <u>Ending</u>	Earned Exposures	Developed Limited Ex-Cat Losses and ALAE	ULAE Provision	Developed Limited Ex-Cat Losses and LAE	Excess Loss Provision	Factor to Adjust Losses for Pure <u>Premium Trend</u>	Projected Ultimate Loss and LAE	Projected Average Loss and LAE	Experience Year <u>Weights</u>
3/31/2008	6,439	\$279,721	0.138	\$318,322	1.110	1.000	\$353,337	\$54.87	20 %
3/31/2009	6,671	343,818	0.138	391,265	1.110	1.000	\$434,304	\$65.10	20
3/31/2010	5,446	233,647	0.138	265,890	1.110	1.000	\$295,138	\$54.19	20
3/31/2011	3,988	107,715	0.138	122,580	1.110	1.000	\$136,064	\$34.12	20
3/31/2012	3,058	105,329	0.138	119,864	1.110	1.000	\$133,049	\$43.51	20

(10) Indicated Provision for Loss and LAE

\$50.36

Development of Provision for Loss and LAE - Collision

	(1)	(2)	(3)	(4) = (2) * (1+ (3))	(5) (Exhibit 8.A)	(6) $= (4) \times (5)$	(7) = (6) / (1)	(8)
Fiscal Year <u>Ending</u>	Earned <u>Exposures</u>	Developed Ex-Cat Losses and ALAE	ULAE Provision	Developed Ex-Cat Losses and LAE	Factor to Adjust Losses for Pure <u>Premium Trend</u>	Projected Ultimate Loss and LAE	Projected Average Loss and LAE	Experience Year <u>Weights</u>
3/31/2008	4,513	\$550,126	0.138	\$626,043	1.000	\$626,043	\$138.72	20 %
3/31/2009	4,485	593,855	0.138	675,807	1.000	675,807	150.68	20
3/31/2010	3,741	694,806	0.138	790,689	1.000	790,689	211.36	20
3/31/2011	2,843	407,840	0.138	464,122	1.000	464,122	163.25	20
3/31/2012	2,217	247,871	0.138	282,077	1.000	282,077	127.23	20
		(9) Indicated Provision	on for Loss and LAE			\$158.25		

Development of Provision for Loss and LAE - Comprehensive

	(1)	(2)	(3) (Exhibit 9)	$(4) = (2) \times [1+(3)]$	(5)	(6) = (4) * (1+ (5))	(7) (Exhibit 8.A)	$(8) = (6) \times (7)$	(9) = (8) / (1)
Fiscal Year <u>Ending</u>	Earned <u>Exposures</u>	Developed Ex-Cat Losses and ALAE	Average Catastrophe <u>Factor</u>	Developed Losses and ALAE	ULAE Provision	Developed Losses and LAE	Factor to Adjust Losses for Pure <u>Premium Trend</u>	Projected Ultimate Loss and LAE	Projected Average Loss and LAE
3/31/2008	4,619	\$295,268	0.183	\$349,302	0.138	\$397,506	1.000	\$397,506	\$86.06
3/31/2009	4,590	330,339	0.183	390,791	0.138	444,720	1.000	444,720	96.89
3/31/2010	3,825	310,148	0.183	366,905	0.138	417,538	1.000	417,538	109.16
3/31/2011	2,901	139,241	0.183	164,722	0.138	187,454	1.000	187,454	64.62
3/31/2012	2,255	166,540	0.183	197,017	0.138	224,205	1.000	224,205	99.43
		(11) Indicated Provision	on for Loss and LAE					¢01 23	

(11) Indicated Provision for Loss and LAE

\$91.23

Calculation of Premium Trend Factor

Selected	Annual	Premium	Impacts
**************************************	A IIIIIIII a I	ricillulii	HIIDacis

Coverage	Projected
Bodily Injury	-3.00%
Property Damage	-4.00%
Medical Payments	-2.00%
Uninsured / Underinsured Motorist	0.00%
Collision	0.00%
Comprehensive	0.00%

Calculation of Trend Period

	Current Year
1) Average Earned Date of Proposed Policy Period	6/14/2014
2) Mid-Point of Current Year's Experience Period	9/30/2011
3) Experience Period Ended	3/31/2012
4) Midpoint of Experience Period	9/30/2011
5) Historical: Number of Years from (4) to (2)	0.000
6) Projected: Number of Years from (2) to (1)	2.704

Factor to Adjust to Projected Premium Level

Coverage	Current Year	
Bodily Injury	0.921	
Property Damage	0.895	
Medical Payments	0.947	
Uninsured / Underinsured Motorist	1.000	
Collision	1.000	
Comprehensive	1.000	

- (a) Historical Premium Factors are the Annual Historical Impacts plus unity compounded for the number of years in (5)
- (b) Projected Premium Factors are the Annual Projected Impacts plus unity compounded for the number of years in (6)
- (c) Factor to Adjust to Projected Premium Level = (a) x (b)

Average Written Premium Trends - Bodily Injury

		_	Exponentia	al Curve of Best Fi	t (\$)	
	Average Written	Annual %				
Year Ending			20 pt.	6 pt.	4 pt.	
09/06	\$258.21	Change -8.5	-	Î	•	
12/06	250.02	-10.7				
03/07	239.74	-12.5				
06/07	230.49	-13.4				
09/07	224.06	-13.2	213.02			
12/07	218.13	-12.8	211.77			
03/08	214.11	-10.7	210.52			
06/08	211.18	-8.4	209.28			
09/08	205.87	-8.1	208.04			
12/08	202.18	-7.3	206.81			
03/09	199.23	-7.0	205.59			
06/09	197.84	-6.3	204.38			
09/09	195.36	-5.1	203.18			
12/09	195.90	-3.1	201.98			
03/10	195.00	-2.1	200.79			
06/10	195.83	-1.0	199.60			
09/10	199.37	2.1	198.43			
12/10	200.98	2.6	197.26			
03/11	202.78	4.0	196.09	202.98		
06/11	200.32	2.3	194.94	200.16		
09/11	198.38	-0.5	193.79	197.37	197.46	
12/11	193.74	-3.6	192.64	194.62	194.66	
03/12	191.04	-5.8	191.51	191.92	191.90	
06/12	190.04	-5.1	190.38	189.25	189.17	
Regression			20 pt.	6 pt.	4 pt.	
regression			20 pt.	0 pt.	4 pt.	
Avg Annual Percent Change Based on Best Fit:			-2.3 %	-5.5 %	-5.6 %	

Average Written Premium Trends - Property Damage

			Exponentia	l Curve of Best Fi	t (\$)	
	Average Written	Annual % Change				
Year Ending			20 pt.	6 pt.	4 pt.	
09/06	\$170.37	-8.9				
12/06	165.65	-10.4				
03/07	159.67	-11.4				
06/07	155.09	-11.6				
09/07	151.93	-10.8	148.08			
12/07	148.96	-10.1	146.56			
03/08	147.12	-7.9	145.05			
06/08	145.42	-6.2	143.55			
09/08	141.59	-6.8	142.08			
12/08	138.67	-6.9	140.61			
03/09	136.33	-7.3	139.17			
06/09	134.35	-7.6	137.73			
09/09	132.55	-6.4	136.31			
12/09	131.70	-5.0	134.91			
03/10	130.72	-4.1	133.52			
06/10	129.84	-3.4	132.15			
09/10	131.24	-1.0	130.79			
12/10	132.01	0.2	129.44			
03/11	132.15	1.1	128.11	132.59		
06/11	130.20	0.3	126.79	129.96		
09/11	128.27	-2.3	125.48	127.39	127.70	
12/11	124.67	-5.6	124.19	124.86	125.00	
03/12	121.37	-8.2	122.91	122.39	122.35	
06/12	120.51	-7.4	121.64	119.97	119.76	
Regression			20 pt	6 nt	4 pt	
Regression Avg Annual Percent Change Based on Best	Fit:		20 pt.	6 pt.	-8.:	

<u>Average Written Premium Trends - Collision</u>

		_	Exponentia	al Curve of Best Fi	t (\$)	
	Average Written	Annual %				
Year Ending			20 pt.	6 pt.	4 pt.	
09/06	\$322.06	11.6	-	-	_	
12/06	326.21	7.2				
03/07	327.65	6.8				
06/07	329.62	4.6				
09/07	332.87	3.4	346.31			
12/07	341.08	4.6	346.93			
03/08	345.90	5.6	347.56			
06/08	351.48	6.6	348.19			
09/08	355.51	6.8	348.83			
12/08	352.49	3.4	349.46			
03/09	350.93	1.5	350.09			
06/09	351.71	0.1	350.73			
09/09	353.18	-0.7	351.36			
12/09	354.86	0.7	352.00			
03/10	358.75	2.2	352.64			
06/10	359.17	2.1	353.28			
09/10	357.47	1.2	353.92			
12/10	356.93	0.6	354.56			
03/11	359.99	0.4	355.20	357.43		
06/11	353.16	-1.7	355.85	356.13		
09/11	356.63	-0.2	356.49	354.83	354.5	
12/11	351.88	-1.4	357.14	353.54	353.5	
03/12	349.47	-2.9	357.79	352.25	352.50	
06/12	354.07	0.3	358.44	350.96	351.50	
D			20 .		4	
Regression			20 pt.	6 pt.	4 pt.	
Avg Annual Percent Change Based on Be	est Fit:		0.7 %	-1.5 %	-1.1 %	

Average Written Premium Trends - Comprehensive

Annual % Change 12.5 7.7 7.8 5.3 4.1 5.6	20 pt.	6 pt.	4 pt.
12.5 7.7 7.8 5.3 4.1 5.6		6 pt.	4 pt.
12.5 7.7 7.8 5.3 4.1 5.6		-	•
7.8 5.3 4.1 5.6			
5.3 4.1 5.6			
4.1 5.6			
5.6			
	181.81		
	181.17		
5.2	180.53		
5.8	179.89		
5.5	179.25		
2.1	178.61		
0.9	177.98		
-0.8	177.35		
-1.1	176.72		
-0.6	176.09		
0.7	175.47		
-0.4	174.85		
-2.2	174.23		
-4.3	173.61		
-5.1	173.00	170.78	
-5.6	172.38	170.21	
-4.1	171.77	169.63	169.02
-1.9	171.16	169.06	168.82
-2.3	170.56	168.50	168.63
-0.2	169.95	167.93	168.43
	20 nt	6 nt	4 pt.
	-0.2	-0.2 169.95 20 pt.	

Average Written Premium Trends - Medical Payments

		_	Exponentia	al Curve of Best Fi	it (\$)
	Average Written	Annual %			
Year Ending	Year Ending Premium @ CRL		20 pt.	6 pt.	4 pt.
09/06	\$144.66	Change 10.4	*	•	•
12/06	152.04	9.8			
03/07	152.56	4.7			
06/07	151.59	6.6			
09/07	152.09	5.1	162.38		
12/07	156.03	2.6	161.81		
03/08	159.48	4.5	161.24		
06/08	163.70	8.0	160.67		
09/08	164.28	8.0	160.10		
12/08	153.71	-1.5	159.53		
03/09	157.61	-1.2	158.97		
06/09	163.24	-0.3	158.41		
09/09	159.69	-2.8	157.85		
12/09	159.87	4.0	157.29		
03/10	161.96	2.8	156.74		
06/10	158.18	-3.1	156.18		
09/10	160.63	0.6	155.63		
12/10	163.31	2.2	155.08		
03/11	166.28	2.7	154.53	167.15	
06/11	163.48	3.4	153.99	160.64	
09/11	153.99	-4.1	153.44	154.37	152.72
12/11	145.74	-10.8	152.90	148.35	147.52
03/12	142.42	-14.4	152.36	142.57	142.49
06/12	138.24	-15.4	151.82	137.01	137.64
Daguarian			20	Ct	4
Regression			20 pt.	6 pt.	4 pt.
Avg Annual Percent Change Based on Best F	it:		-1.4 %	-14.7 %	-13.0 %

1.6 %

Encompass Insurance Group Private Passenger Auto Arkansas

Average Written Premium Trends - Uninsured / Underinsured Motorist

				Exponentia	l Curve of Best Fi	t (\$)
Year Ending	Average Written Premium @ CRL	Annual % Change	20 pt.	6 pt.	4 pt.	
	09/06	\$75.41	-8.25	•	•	
	12/06	72.31	-11.69			
	03/07	69.56	-12.84			
	06/07	65.65	-15.65			
	09/07	62.81	-16.71	58.93		
	12/07	61.44	-15.03	59.13		
	03/08	60.02	-13.71	59.32		
	06/08	59.21	-9.81	59.51		
	09/08	58.07	-7.55	59.70		
	12/08	58.01	-5.58	59.90		
	03/09	58.37	-2.75	60.09		
	06/09	58.41	-1.35	60.29		
	09/09	58.84	1.33	60.48		
	12/09	59.39	2.38	60.68		
	03/10	59.90	2.62	60.88		
	06/10	60.67	3.87	61.07		
	09/10	61.85	5.12	61.27		
	12/10	62.53	5.29	61.47		
	03/11	62.40	4.17	61.67	62.32	
	06/11	62.54	3.08	61.87	62.50	
	09/11	62.50	1.05	62.07	62.68	62.54
	12/11	62.89	0.58	62.27	62.85	62.79
	03/12	62.95	0.88	62.48	63.03	63.04
	06/12	63.32	1.25	62.68	63.21	63.29
Regression				20 pt.	6 pt.	4 pt.

1.3 %

1.1 %

Avg Annual Percent Change Based on Best Fit:

<u>Incurred Loss + ALAE Development Factors - Limited Bodily Injury</u>

Fiscal Accident	15 M	27 Manufa	20 Manufa	51 M	C2 Manda	75 Manda	97 Manda	00 Manda	111 M	100 Manufa
Year Ending	15 Months	27 Months	39 Months	51 Months	63 Months	75 Months	87 Months	99 Months	111 Months	123 Months
3/31/2000							0.010.077	1,499,521	1,499,521	1,499,521
3/31/2001						1 0 67 122	2,313,377	2,313,377	2,313,377	2,313,377
3/31/2002					1.044.264	1,867,132	1,869,654	1,869,721	1,869,721	1,869,721
3/31/2003				665 120	1,044,364	1,019,364	1,019,439	1,019,439	1,019,439	1,019,439
3/31/2004			1 717 064	665,139	665,687	665,687	665,687	665,687	665,687	
3/31/2005		020 520	1,717,264	1,641,396	1,597,932	1,646,400	1,646,277	1,646,277		
3/31/2006	462.027	829,539	1,003,327	998,104	977,333	977,333	977,333			
3/31/2007	462,927	692,465	712,804	736,745	736,745	736,745				
3/31/2008	584,540	796,795	773,118	798,961	807,496					
3/31/2009	572,114	705,602	734,424	727,283						
3/31/2010	622,427	702,872	701,657							
3/31/2011	399,043	464,261								
3/31/2012	175,430			T' I D d'						
B 1	15 . 27	27 / 20		Link Ratios	62 : 75	77 . 07	07 / 00	00 / 111	111 / 100	
<u>Development</u>	15 to 27	27 to 39	39 to 51	51 to 63	63 to 75	75 to 87	87 to 99	99 to 111	111 to 123	
4th Prior	1.496	1.209	0.956	1.001	0.976	1.001	1.000	1.000	1.000	
3rd Prior	1.363	1.029	0.995	0.974	1.000	1.000	1.000	1.000	1.000	
2nd Prior	1.233	0.970	1.034	0.979	1.030	1.000	1.000	1.000	1.000	
1st Prior	1.129	1.041	1.033	1.000	1.000	1.000	1.000	1.000	1.000	
Latest	1.163	0.998	0.990	1.011	1.000	1.000	1.000	1.000	1.000	
Volume Weighted 4 Yr Mean	1.226	1.008	1.012	0.987	1.012	1.000	1.000	1.000	1.000	
Countrywide selected:	1.292	1.149	1.075	1.033	1.016	1.005	1.002	1.001	1.001	
•										
. , ,									111 - 123	
Loss Development Factor:	1.690	1.308	1.138	1.059	1.025	1.009	1.004	1.002	1.001	

$\underline{Incurred\ Loss + ALAE\ Development\ Factors - Unlimited\ Bodily\ Injury}$

Fiscal Accident										
Year Ending	15 Months	27 Months	39 Months	51 Months	63 Months	75 Months	87 Months	99 Months	<u>111 Months</u>	123 Months
3/31/2000								1,574,521	1,574,521	1,574,521
3/31/2001							2,313,377	2,313,377	2,313,377	2,313,377
3/31/2002						2,017,132	2,019,654	2,019,721	2,019,721	2,019,721
3/31/2003					1,044,364	1,019,364	1,019,439	1,019,439	1,019,439	1,019,439
3/31/2004				665,139	665,687	665,687	665,687	665,687	665,687	
3/31/2005			2,863,833	2,784,124	2,740,660	2,789,128	2,789,005	2,789,005		
3/31/2006		1,879,539	2,153,327	2,148,104	2,127,333	2,127,333	2,127,333			
3/31/2007	462,927	717,465	807,804	831,745	831,745	831,745				
3/31/2008	584,540	796,795	773,118	798,961	807,496					
3/31/2009	572,114	705,602	734,424	727,283						
3/31/2010	622,427	737,872	736,657							
3/31/2011	399,043	464,261								
3/31/2012	175,430									
				Link Ratios						
<u>Development</u>	15 to 27	27 to 39	39 to 51	51 to 63	63 to 75	75 to 87	87 to 99	99 to 111	111 to 123	
4th Prior	1.550	1.146	0.972	1.001	0.976	1.001	1.000	1.000	1.000	
3rd Prior	1.363	1.126	0.998	0.984	1.000	1.000	1.000	1.000	1.000	
2nd Prior	1.233	0.970	1.030	0.990	1.018	1.000	1.000	1.000	1.000	
1st Prior	1.185	1.041	1.033	1.000	1.000	1.000	1.000	1.000	1.000	
Latest	1.163	0.998	0.990	1.011	1.000	1.000	1.000	1.000	1.000	
Volume Weighted 4 Yr Mean	1.242	1.032	1.008	0.992	1.008	1.000	1.000	1.000	1.000	
Countrywide Selected:	1.329	1.032	1.008	1.039	1.008	1.005	1.004	1.000	1.000	
Countrywide Selected.	1.329	1.104	1.069	1.039	1.023	1.005	1.004	1.001	1.001	
Loss Development Period (months):	15 - 123	27 - 123	39 - 123	51 - 123	63 - 123	75 - 123	87 - 123	99 - 123	111 - 123	
Loss Development Factor:	1.845	1.388	1.173	1.077	1.036	1.011	1.006	1.002	1.001	

$\underline{Incurred\ Loss + ALAE\ Development\ Factors - Property\ Damage}$

Fiscal Accident <u>Year Ending</u> 3/31/2000 3/31/2001	15 Months	27 Months	39 Months	51 Months	63 Months	75 Months	87 Months 1,353,911	99 Months 1,144,186 1,353,911	111 Months 1,144,186 1,353,911	123 Months 1,144,186 1,353,911
3/31/2002						1,225,635	1,225,635	1,225,635	1,225,635	1,225,635
3/31/2003					989,896	989,896	989,896	989,896	989,896	989,896
3/31/2004				486,618	486,618	486,618	486,618	486,618	486,618	
3/31/2005			365,890	366,144	366,144	366,144	366,144	366,144		
3/31/2006		386,535	383,480	385,228	385,228	385,228	385,228			
3/31/2007	455,800	468,422	468,560	468,560	468,560	468,560				
3/31/2008	448,788	472,636	472,636	464,036	464,036					
3/31/2009	393,688	417,516	417,516	417,516						
3/31/2010	513,396	521,738	521,738							
3/31/2011	360,875	411,758								
3/31/2012	218,525									
				Link Ratios						
<u>Development</u>	15 to 27	27 to 39	39 to 51	51 to 63	63 to 75	75 to 87	87 to 99	99 to 111	111 to 123	
4th Prior	1.028	0.992	1.001	1.000	1.000	1.000	1.000	1.000	1.000	
3rd Prior	1.053	1.000	1.005	1.000	1.000	1.000	1.000	1.000	1.000	
2nd Prior	1.061	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	
1st Prior	1.016	1.000	0.982	1.000	1.000	1.000	1.000	1.000	1.000	
Latest	1.141	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	
Volume Weighted 4 Yr Mean	1.062	1.000	0.996	1.000	1.000	1.000	1.000	1.000	1.000	
Countrywide Selected:	1.067	1.007	1.002	1.000	1.000	1.000	1.000	1.000	1.000	
Loss Development Period (months):	<u>15 - 123</u>	<u>27 - 123</u>	<u> 39 - 123</u>	<u>51 - 123</u>	<u>63 - 123</u>					
Loss Development Factor:	1.077	1.009	1.002	1.000	1.000					

$\underline{Incurred\ Loss + ALAE\ Development\ Factors - Medical\ Payments}$

Fiscal Accident										
	15 Months	27 Months	39 Months	51 Months	63 Months	75 Months	87 Months	99 Months	111 Months	123 Months
3/31/2000								15,831	15,831	15,831
3/31/2001							11,202	11,202	11,202	11,202
3/31/2002						2,774	2,774	2,774	2,774	2,774
3/31/2003					16,334	16,334	16,334	16,334	16,334	16,334
3/31/2004				5,615	5,615	5,615	5,615	5,615	5,615	
3/31/2005			5,299	5,299	5,299	5,299	5,299	5,299		
3/31/2006		5,418	5,418	5,418	5,418	5,418	5,418			
3/31/2007	2,561	7,596	2,596	2,596	2,596	2,596				
3/31/2008	0	3,814	3,814	8,813	5,366					
3/31/2009	59,327	64,042	64,042	65,250						
3/31/2010	5,000	10,555	10,555							
3/31/2011	5,000	15,000								
3/31/2012	1,065									
				Link Ratio	S					
<u>Development</u>	15 to 27	27 to 39	39 to 51	51 to 63	63 to 75	75 to 87	87 to 99	99 to 111	111 to 123	
4th Prior	2.966	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	
3rd Prior	1.000	0.342	1.000	1.000	1.000	1.000	1.000	1.000	1.000	
2nd Prior	1.079	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	
1st Prior	2.111	1.000	2.311	1.000	1.000	1.000	1.000	1.000	1.000	
Latest	3.000	1.000	1.019	0.609	1.000	1.000	1.000	1.000	1.000	
Volume Weighted 4 Yr Mean	1.347	0.942	1.082	0.844	1.000	1.000	1.000	1.000	1.000	
Countrywide Selected:	1.012	1.001	1.000	0.997	1.000	1.000	1.000	1.000	1.000	
Loss Development Period (months):	15 - 123	27 - 123	39 - 123	<u>51 - 123</u>	63 - 123					
Loss Development Factor:	1.010	0.998	0.997	0.997	1.000					

<u>Incurred Loss + ALAE Development Factors - Limited UM + UIM</u>

Fiscal Accident										
Year Ending	15 Months	27 Months	39 Months	51 Months	63 Months	75 Months	87 Months	99 Months	111 Months	123 Months
3/31/2000								361,197	361,197	361,197
3/31/2001							468,620	468,620	480,620	480,620
3/31/2002						313,407	313,407	313,407	313,407	313,407
3/31/2003					548,296	548,296	548,296	548,296	548,296	548,296
3/31/2004				499,014	501,754	494,524	523,924	523,924	523,924	
3/31/2005			131,702	131,702	156,505	156,505	156,505	156,505		
3/31/2006		26,754	26,754	26,754	26,754	26,754	26,754			
3/31/2007	81,749	104,688	104,688	79,688	79,688	79,688				
3/31/2008	195,307	290,353	266,944	290,432	267,164					
3/31/2009	325,717	350,736	325,870	316,883						
3/31/2010	156,122	200,212	200,212							
3/31/2011	64,639	81,111								
3/31/2012	60,920									
				Link Ratio						
<u>Development</u>	15 to 27	27 to 39	39 to 51	51 to 63	63 to 75	75 to 87	87 to 99	99 to 111	111 to 123	
4th Prior	1.281	1.000	1.000	1.005	1.000	1.000	1.000	1.000	1.000	
3rd Prior	1.487	1.000	1.000	1.188	0.986	1.000	1.000	1.026	1.000	
2nd Prior	1.077	0.919	0.761	1.000	1.000	1.059	1.000	1.000	1.000	
1st Prior	1.282	0.929	1.088	1.000	1.000	1.000	1.000	1.000	1.000	
Latest	1.255	1.000	0.972	0.920	1.000	1.000	1.000	1.000	1.000	
Values Waights J. A. W. Mass	1 244	0.040	0.006	1.002	0.001	1.024	1 000	1.006	1 000	
Volume Weighted 4 Yr Mean	1.244	0.949	0.986	1.003	0.991	1.024	1.000	1.006	1.000	
Countrywide Selected:	1.302	1.138	1.075	1.037	1.020	1.013	1.008	1.004	1.001	
Loss Development Period (months):	15 - 123	27 - 123	39 - 123	51 - 123	63 - 123	75 - 123	37 - 123	99 - 123	111 - 123	
Loss Development Factor:	1.729	1.328	1.167	1.085	1.047	1.026	1.013	1.005	1.001	

$\underline{Incurred\ Loss + ALAE\ Development\ Factors - Unlimited\ UM + UIM}$

15 Months	27 Months	39 Months	51 Months	63 Months	75 Months	87 Months	99 Months 361,197	111 Months 361,197	123 Months 361,197
						,	,	,	480,620
									313,407
									598,296
								523,924	
							156,505		
	26,754	26,754	26,754	26,754	26,754	26,754			
81,749	104,688	104,688	79,688	79,688	79,688				
195,307	290,353	266,944	290,432	267,164					
325,717	350,736	325,870	316,883						
306,122	350,212	350,212							
64,639	81,111								
60,920									
			Link Ration	S					
15 to 27	27 to 39	39 to 51	51 to 63	63 to 75	75 to 87	87 to 99	99 to 111	111 to 123	
1.281	1.000	1.000	1.005	1.000	1.000	1.000	1.000	1.000	
1.487	1.000	1.000	1.188	0.986	1.000	1.000	1.026	1.000	
1.077	0.919	0.761	1.000	1.000	1.059	1.000	1.000	1.000	
1.144	0.929	1.088	1.000	1.000	1.000	1.000	1.000	1.000	
1.255	1.000	0.972	0.920	1.000	1.000	1.000	1.000	1.000	
1 202	0.056	0.096	1.002	0.001	1.022	1.000	1.006	1.000	
1.332	1.144	1.096	1.051	1.019	1.018	1.009	1.006	1.001	
5	195,307 325,717 306,122 64,639 60,920 15 to 27 1.281 1.487 1.077 1.144 1.255 1.203 1.332	81,749 104,688 195,307 290,353 325,717 350,736 306,122 350,212 64,639 81,111 60,920 15 to 27 27 to 39 1.281 1.000 1.487 1.000 1.077 0.919 1.144 0.929 1.255 1.000 1.203 0.956 1.332 1.144	81,749 104,688 104,688 195,307 290,353 266,944 325,717 350,736 325,870 306,122 350,212 350,212 64,639 81,111 60,920 15 to 27 27 to 39 39 to 51 1.281 1.000 1.000 1.487 1.000 1.000 1.077 0.919 0.761 1.144 0.929 1.088 1.255 1.000 0.972 1.203 0.956 0.986 1.332 1.144 1.096	26,754 26,754 26,754 81,749 104,688 104,688 79,688 195,307 290,353 266,944 290,432 325,717 350,736 325,870 316,883 306,122 350,212 350,212 64,639 81,111 60,920 Link Ratios 15 to 27 27 to 39 39 to 51 51 to 63 1.281 1.000 1.000 1.005 1.487 1.000 1.000 1.188 1.077 0.919 0.761 1.000 1.144 0.929 1.088 1.000 1.255 1.000 0.972 0.920 1.203 0.956 0.986 1.003 1.332 1.144 1.096 1.051	131,702 131,702 156,505 26,754 26,754 26,754 26,754 81,749 104,688 104,688 79,688 79,688 195,307 290,353 266,944 290,432 267,164 325,717 350,736 325,870 316,883 306,122 350,212 350,212 64,639 81,111 60,920 Link Ratios 15 to 27 27 to 39 39 to 51 51 to 63 63 to 75 1.281 1.000 1.000 1.005 1.000 1.487 1.000 1.000 1.188 0.986 1.077 0.919 0.761 1.000 1.000 1.144 0.929 1.088 1.000 1.000 1.144 0.929 1.088 1.000 1.000 1.255 1.000 0.972 0.920 1.000 1.203 0.956 0.986 1.003 0.991 1.332 1.144 1.096 1.051 1.019	131,702 131,702 156,505 156,505 156,505 26,754 26,7	131,702	131,702 131,702 156,505 156,	131,702 131,702 131,702 136,505 156,

Paid Loss + ALAE Development Factors - Collision

Fiscal Accident										
Year Ending	15 Months	27 Months	39 Months	51 Months	63 Months	75 Months	87 Months	99 Months	111 Months	123 Months
3/31/2000								1,456,923	1,456,923	1,456,923
3/31/2001							2,342,286	2,342,286	2,342,286	2,342,286
3/31/2002						1,540,405	1,540,405	1,540,405	1,540,405	1,540,405
3/31/2003					1,098,597	1,098,597	1,098,597	1,098,597	1,098,597	1,098,597
3/31/2004				708,525	708,525	708,525	708,525	708,525	708,525	
3/31/2005			556,400	556,212	556,212	556,212	556,224	556,224		
3/31/2006		561,968	561,972	561,972	561,972	561,972	561,972			
3/31/2007	655,257	643,923	644,113	643,938	643,728	643,536				
3/31/2008	573,449	550,635	550,635	550,365	550,125					
3/31/2009	592,373	592,575	593,518	593,853						
3/31/2010	706,453	695,113	694,805							
3/31/2011	422,743	408,249								
3/31/2012	253,706									
				Link Ratios						
<u>Development</u>	15 to 27	27 to 39	39 to 51	51 to 63	63 to 75	75 to 87	87 to 99	99 to 111	111 to 123	
4th Prior	0.983	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	
3rd Prior	0.960	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	
2nd Prior	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	
1st Prior	0.984	1.002	1.000	1.000	1.000	1.000	1.000	1.000	1.000	
Latest	0.966	1.000	1.001	1.000	1.000	1.000	1.000	1.000	1.000	
V 1 - W 1, 14 V M	0.070	1.000	1.000	1 000	1.000	1.000	1.000	1.000	1 000	
Volume Weighted 4 Yr Mean	0.979	1.000	1.000	1.000	1.000	1.000	1.000	1.000	1.000	
Countrywide Selected:	0.978	0.999	1.000	1.000	1.000	1.000	1.000	1.000	1.000	
Loss Development Period (months):	<u> 15 - 123</u>	<u>27 - 123</u>	39 - 123	<u>51 - 123</u>	<u>63 - 123</u>					
Loss Development Factor:	0.977	0.999	1.000	1.000	1.000					

<u>Paid Loss + ALAE Development Factors - Comprehensive</u>

<u>Year Ending</u> 15 Months 27 Months 39 Months 51 Months 63 Months 75 Months 87 Months 99 Months 111 Months 123 Months 3/31/2000 771,522 771,522 77	771,522 056,044 059,662
,	056,044
3/31/2001 1,055,986 1,056,044 1,056,044 1,05	
3/31/2003 652,021 652,021 652,021 652,021 652,021 652	552,021
3/31/2004 492,929 492,929 492,929 492,894 492,894 492,894	
3/31/2005 216,445 216,499 216,499 216,499 216,499 216,499	
3/31/2006 202,458 202,721 202,756 202,756 202,756 202,756	
3/31/2007 269,010 271,096 271,096 271,096 271,326 271,326	
3/31/2008 285,061 295,269 295,269 295,269 295,269	
3/31/2009 326,761 330,891 330,338 330,338	
3/31/2010 308,443 310,149 310,149	
3/31/2011 139,719 139,241	
3/31/2012 165,217	
Link Ratios	
<u>Development</u> <u>15 to 27</u> <u>27 to 39</u> <u>39 to 51</u> <u>51 to 63</u> <u>63 to 75</u> <u>75 to 87</u> <u>87 to 99</u> <u>99 to 111</u> <u>111 to 123</u>	
4th Prior 1.008 1.001 1.000 1.000 1.000 1.000 1.000 1.000 1.000	
3rd Prior 1.036 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000	
2nd Prior 1.013 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000	
1st Prior 1.006 0.998 1.000 1.001 1.000 1.000 1.000 1.000 1.000	
Latest 0.997 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000	
Volume Weighted 4 Yr Mean 1.015 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000	
Selected: 1.008 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000 1.000	
Loss Development Period (months): <u>15 - 123</u> <u>27 - 123</u> <u>39 - 123</u> <u>51 - 123</u> <u>63 - 123</u>	
Loss Development Factor: 1.008 1.000 1.000 1.000 1.000	

Excess Loss Provision

BODILY INJURY

Ultimate	Ultimate	
Total Ex-Cat	Limited Ex-Cat	
Losses + ALAE	Losses + ALAE	Total/Limited
1,019,439	1,019,439	1.00
666,353	666,353	1.00
2,794,582	1,649,569	1.69
2,140,097	981,242	2.18
840,895	743,377	1.13
836,567	827,684	1.01
783,284	770,193	1.02
864,100	798,487	1.08
644,396	607,255	1.06
323,667	296,475	1.09
Weighted Average		1.31
Straight Average		1.23
Selected		1.23
	Total Ex-Cat Losses + ALAE 1,019,439 666,353 2,794,582 2,140,097 840,895 836,567 783,284 864,100 644,396 323,667 Weighted Average Straight Average	Total Ex-Cat Limited Ex-Cat Losses + ALAE 1,019,439

UNINSURED / UNDERINSURED MOTORIST

Fiscal Accident	Ultimate	Ultimate	
	Total Ex-Cat	Limited Ex-Cat	
Year Ending	Losses + ALAE	Losses + ALAE	Total/Limited
3/31/2003	598,296	548,296	1.09
3/31/2004	524,448	524,448	1.00
3/31/2005	157,602	157,289	1.00
3/31/2006	27,182	27,102	1.00
3/31/2007	82,396	81,759	1.01
3/31/2008	281,591	279,721	1.01
3/31/2009	351,106	343,818	1.02
3/31/2010	425,157	233,647	1.82
3/31/2011	112,663	107,715	1.05
3/31/2012	112,700	105,329	1.07
	Weighted Average		1.11
	Straight Average		1.11
	Selected		1.11

Calculation of Pure Premium Trend Factor

Selected Annual Pure Premium Impacts

Coverage	<u>Historical</u>	<u>Projected</u>
Bodily Injury	0.00%	0.00%
Property Damage	0.00%	0.00%
Medical Payments	0.00%	0.00%
Uninsured / Underinsured Motorist	0.00%	0.00%
Collision	0.00%	0.00%
Comprehensive	0.00%	0.00%

Calculation of Trend Period

	4th Prior Year	3rd Prior Year	2nd Prior Year	1st Prior Year	Current Year
1) Loss Trend Projection Date	6/14/2014	6/14/2014	6/14/2014	6/14/2014	6/14/2014
2) Mid-Point of Current Year's Experience Period	9/30/2011	9/30/2011	9/30/2011	9/30/2011	9/30/2011
3) Experience Period Ended	3/31/2008	3/31/2009	3/31/2010	3/31/2011	3/31/2012
4) Midpoint of Experience Period	9/30/2007	9/30/2008	9/30/2009	9/30/2010	9/30/2011
5) Historical: Number of Years from (4) to (2)	4.000	3.000	2.000	1.000	0.000
6) Projected: Number of Years from (2) to (1)	2.704	2.704	2.704	2.704	2.704

Factor to Adjust Losses for Pure Premium Trend

Coverage	4th Prior Year	3rd Prior Year	2nd Prior Year	1st Prior Year	Current Year
Bodily Injury	1.000	1.000	1.000	1.000	1.000
Property Damage	1.000	1.000	1.000	1.000	1.000
Medical Payments	1.000	1.000	1.000	1.000	1.000
Uninsured / Underinsured Motorist	1.000	1.000	1.000	1.000	1.000
Collision	1.000	1.000	1.000	1.000	1.000
Comprehensive	1.000	1.000	1.000	1.000	1.000

- (a) Historical Pure Premium Factors are the Annual Historical Impacts plus unity compounded for the number of years in (5)
- (b) Projected Pure Premium Factors are the Annual Projected Impacts plus unity compounded for the number of years in (6)
- (c) Factor to Adjust Losses for Pure Premium Trend = (a) x (b)

Pure Premium Loss Trends - Bodily Injury

Year Ending	Actual Paid Pure	Annual %			
<u> </u>					
	Premium	Change	20 pt.	12 pt.	6 pt
09/06	\$247.11	37.9	_	-	
12/06	232.99	36.8			
03/07	214.68	46.2			
06/07	89.57	-68.3			
09/07	139.45	-43.6	136.11		
12/07	137.16	-41.1	135.25		
03/08	146.64	-31.7	134.39		
06/08	142.41	59.0	133.54		
09/08	80.39	-42.4	132.69		
12/08	104.36	-23.9	131.84		
03/09	108.74	-25.9	131.01		
06/09	113.10	-20.6	130.17		
09/09	155.38	93.3	129.35	181.21	
12/09	160.20	53.5	128.52	171.60	
03/10	152.51	40.3	127.71	162.51	
06/10	157.95	39.7	126.90	153.89	
09/10	163.77	5.4	126.09	145.73	
12/10	145.25	-9.3	125.29	138.01	
03/11	159.33	4.5	124.49	130.69	161.8
06/11	153.60	-2.8	123.70	123.77	141.5
09/11	107.09	-34.6	122.91	117.20	123.8
12/11	109.95	-24.3	122.13	110.99	108.3
03/12	110.96	-30.4	121.36	105.11	94.7
06/12	75.50	-50.9	120.59	99.54	82.8
Regression			20 pt.	12 pt.	6 pt

Pure Premium Loss Trends - Property Damage

			Exponential Curve of Best Fit (\$)		
	Actual Paid Pure	Annual %			
Year Ending	Premium	Change	20 pt.	12 pt.	6 pt.
09/06	\$75.05	9.7	*	*	1
12/06	80.99	16.9			
03/07	83.00	15.6			
06/07	77.76	15.5			
09/07	73.99	-1.4	69.52		
12/07	65.91	-18.6	70.44		
03/08	66.25	-20.2	71.38		
06/08	70.71	-9.1	72.34		
09/08	71.94	-2.8	73.30		
12/08	67.30	2.1	74.28		
03/09	66.05	-0.3	75.27		
06/09	70.35	-0.5	76.27		
09/09	81.42	13.2	77.29	92.04	
12/09	91.53	36.0	78.32	90.95	
03/10	96.04	45.4	79.37	89.86	
06/10	91.78	30.5	80.43	88.79	
09/10	96.38	18.4	81.50	87.74	
12/10	89.03	-2.7	82.59	86.69	
03/11	88.29	-8.1	83.69	85.66	82.58
06/11	79.91	-12.9	84.81	84.64	82.23
09/11	73.33	-23.9	85.94	83.63	81.88
12/11	85.26	-4.2	87.09	82.64	81.53
03/12	82.98	-6.0	88.25	81.65	81.19
06/12	81.29	1.7	89.43	80.68	80.84
Regression			20 pt.	12 pt	6 pt.
Avg Annual Percent Change Based on Best Fi	f:		20 pt. 5.4 %	12 pt.	-1.7

Pure Premium Loss Trends - Collision

Annual % Change 3.1 17.3 4.4 8.0 1.0 -15.8 -11.0 -16.5 -1.2 15.2 5.2 9.7	20 pt. 143.32 142.50 141.68 140.87 140.06 139.26 138.47 137.67	12 pt.	6 pt
3.1 17.3 4.4 8.0 1.0 -15.8 -11.0 -16.5 -1.2 15.2 5.2	143.32 142.50 141.68 140.87 140.06 139.26 138.47	12 pt.	6 рі
17.3 4.4 8.0 1.0 -15.8 -11.0 -16.5 -1.2 15.2 5.2	142.50 141.68 140.87 140.06 139.26 138.47		
4.4 8.0 1.0 -15.8 -11.0 -16.5 -1.2 15.2 5.2	142.50 141.68 140.87 140.06 139.26 138.47		
8.0 1.0 -15.8 -11.0 -16.5 -1.2 15.2 5.2	142.50 141.68 140.87 140.06 139.26 138.47		
1.0 -15.8 -11.0 -16.5 -1.2 15.2 5.2	142.50 141.68 140.87 140.06 139.26 138.47		
-15.8 -11.0 -16.5 -1.2 15.2 5.2	142.50 141.68 140.87 140.06 139.26 138.47		
-11.0 -16.5 -1.2 15.2 5.2	141.68 140.87 140.06 139.26 138.47		
-16.5 -1.2 15.2 5.2	140.87 140.06 139.26 138.47		
-1.2 15.2 5.2	140.06 139.26 138.47		
15.2 5.2	139.26 138.47		
5.2	138.47		
9.7	137.67		
18.8	136.89	195.52	
21.5	136.10	184.17	
34.4	135.32	173.47	
38.7	134.55	163.40	
16.7	133.78	153.91	
-2.3	133.02	144.97	
-16.8	132.25	136.55	150.23
-21.9	131.50	128.62	135.4
-36.9	130.75	121.15	122.00
-29.2	130.00	114.11	110.0
-36.4	129.25	107.48	99.14
	128.51	101.24	89.35
-35.6		12 pt.	6 pt
	-35.6		-35.6 128.51 101.24

Pure Premium Loss Trends - Comprehensive

		_	Exponentia	t (\$)	
	Actual Paid Pure	Annual %			
Year Ending	Premium	Change	20 pt.	12 pt.	6 pt.
09/06	\$50.41	22.2	•	•	•
12/06	45.60	-7.9			
03/07	58.24	31.9			
06/07	61.02	43.1			
09/07	62.79	24.6	69.64		
12/07	66.99	46.9	69.18		
03/08	56.03	-3.8	68.72		
06/08	67.36	10.4	68.26		
09/08	62.01	-1.2	67.81		
12/08	70.04	4.6	67.35		
03/09	80.90	44.4	66.91		
06/09	66.65	-1.1	66.46		
09/09	84.90	36.9	66.02	76.46	
12/09	81.33	16.1	65.58	74.19	
03/10	81.09	0.2	65.14	71.98	
06/10	80.86	21.3	64.71	69.84	
09/10	60.65	-28.6	64.27	67.76	
12/10	52.94	-34.9	63.85	65.75	
03/11	45.65	-43.7	63.42	63.79	47.52
06/11	52.76	-34.8	63.00	61.89	51.41
09/11	53.23	-12.2	62.58	60.05	55.61
12/11	63.97	20.8	62.16	58.27	60.15
03/12	72.31	58.4	61.75	56.53	65.07
06/12	63.12	19.6	61.34	54.85	70.39
Regression			20 pt.	12 nt	6 pt
Kegtession			20 pt.	12 pt.	6 pt.
Avg Annual Percent Change Based on Best Fit:			-2.6 %	-11.4 %	36.9 %

Pure Premium Loss Trends - Bodily Injury

			Exponential Curve of Best Fit (\$)		
	Actual Paid Pure	Annual %			
Year Ending	Premium	Change	20 pt.	12 pt.	6 pt.
09/06	\$73.68	25.2	-	-	
12/06	72.20	71.3			
03/07	132.29	-10.9			
06/07	101.34	6.2	108.81		
09/07	101.25	37.4	110.61		
12/07	104.84	45.2	112.44		
03/08	127.17	-3.9	114.31		
06/08	114.65	13.1	116.20		
09/08	109.66	8.3	118.12		
12/08	113.18	8.0	120.08		
03/09	128.91	1.4	122.07		
06/09	138.64	20.9	124.09	139.62	
09/09	143.00	30.4	126.15	139.38	
12/09	138.35	22.2	128.23	139.13	
03/10	150.72	16.9	130.36	138.89	
06/10	139.09	0.3	132.52	138.65	
09/10	130.26	-8.9	134.71	138.40	
12/10	129.98	-6.1	136.94	138.16	130.65
03/11	131.50	-12.8	139.21	137.92	133.04
06/11	137.65	-1.0	141.52	137.68	135.47
09/11	138.90	6.6	143.86	137.44	137.95
12/11	141.99	9.2	146.24	137.20	140.47
03/12	140.66	7.0	148.67	136.96	143.04
Dagrassian			20 pt	12 pt	6 nt
Regression			20 pt.	12 pt.	6 pt.
Avg Annual Percent Change Based on Best Fit	:		6.8 %	-0.7 %	7.5 %

Pure Premium Loss Trends - Property Damage

		_	Exponential Curve of Best Fit (\$)			
V - F 1'	Actual Paid Pure	Annual %	20	10 .		
Year Ending	Premium	Change	20 pt.	12 pt.	6 pt.	
09/06	\$87.11	1.1				
12/06	87.61	9.5				
03/07	89.64	1.2				
06/07	88.17	0.9	95.14			
09/07	87.11	0.0	95.36			
12/07	90.38	3.2	95.59			
03/08	95.16	6.2	95.82			
06/08	95.92	8.8	96.05			
09/08	99.91	14.7	96.28			
12/08	101.07	11.8	96.51			
03/09	102.88	8.1	96.74			
06/09	104.91	9.4	96.97	104.78		
09/09	104.45	4.5	97.20	103.70		
12/09	104.78	3.7	97.44	102.63		
03/10	101.48	-1.4	97.67	101.57		
06/10	98.53	-6.1	97.90	100.52		
09/10	97.90	-6.3	98.14	99.48		
12/10	96.79	-7.6	98.37	98.45	97.89	
03/11	98.34	-3.1	98.61	97.43	97.15	
06/11	97.39	-1.2	98.84	96.43	96.41	
09/11	94.70	-3.3	99.08	95.43	95.68	
12/11	94.81	-2.1	99.32	94.44	94.96	
03/12	94.33	-4.1	99.55	93.47	94.24	
Regression			20 pt.	12 pt.	6 pt.	
Avg Annual Percent Change Based on Best	Fit:		20 pt.	12 pt.	-3.0	

Pure Premium Loss Trends - Collision

		_	Exponenti	al Curve of Best F	it (\$)
V F. 1'	Actual Paid Pure	Annual %	20	12	<i>C</i> 4
Year Ending	Premium	Change	20 pt.	12 pt.	6 pt.
09/06	\$67.65	87.4			
12/06	73.75	107.8			
03/07	111.89	183.2			
06/07	87.07	72.0	111.01		
09/07	103.39	38.2	111.40		
12/07	110.70	69.2	111.80		
03/08	124.87	-21.9	112.19		
06/08	124.32	21.3	112.59		
09/08	112.90	27.9	112.99		
12/08	109.63	15.5	113.39		
03/09	121.26	18.3	113.79		
06/09	120.21	10.6	114.19	124.78	
09/09	125.14	10.6	114.59	123.39	
12/09	129.04	21.3	115.00	122.02	
03/10	142.57	-11.5	115.40	120.66	
06/10	123.29	-5.3	115.81	119.31	
09/10	114.70	-3.6	116.22	117.98	
12/10	103.17	-11.5	116.63	116.67	96.10
03/11	109.28	0.1	117.04	115.37	101.31
06/11	97.21	-2.5	117.46	114.08	106.80
09/11	98.06	-4.5	117.87	112.81	112.58
12/11	107.45	-1.4	118.29	111.56	118.68
03/12	150.50	7.4	118.71	110.31	125.10
Regression			20 pt.	12 pt.	6 pt.
Regression Avg Annual Percent Change Based on Best	t Fit:		20 pt.	12 p	

Pure Premium Loss Trends - Comprehensive

m C 64 65 65 65 65 65 65 67 77 70 72 73 74 75 76 76 77 77 78 78 78 78 78 78 78 78	nnual % Change -3.5 -8.0 0.2 0.6 -0.1 6.4 9.6 9.6 8.6 8.1 4.1 4.0 1.2	37.20 37.62 38.04 38.47 38.90 39.34 39.79 40.23 40.69 41.14	12 pt. 44.70 44.48	6 pt.
54 51 45 55 59 01 52 17 72 11 29 55	-3.5 -8.0 0.2 0.6 -0.1 6.4 9.6 9.6 8.6 8.1 4.1	37.20 37.62 38.04 38.47 38.90 39.34 39.79 40.23 40.69	44.70	o pi.
51 45 55 59 50 60 60 60 60 60 60 60 60 60 6	-8.0 0.2 0.6 -0.1 6.4 9.6 9.6 8.6 8.1 4.1	37.62 38.04 38.47 38.90 39.34 39.79 40.23 40.69		
45 55 59 01 62 17 70 21 11 29 55	0.2 0.6 -0.1 6.4 9.6 9.6 8.6 8.1 4.1 4.0	37.62 38.04 38.47 38.90 39.34 39.79 40.23 40.69		
05 09 01 52 17 72 1 1 29 55	0.6 -0.1 6.4 9.6 9.6 8.6 8.1 4.1	37.62 38.04 38.47 38.90 39.34 39.79 40.23 40.69		
29 01 52 17 02 1 1 29 55	-0.1 6.4 9.6 9.6 8.6 8.1 4.1	37.62 38.04 38.47 38.90 39.34 39.79 40.23 40.69		
01 52 77 02 11 129 55	6.4 9.6 9.6 8.6 8.1 4.1	38.04 38.47 38.90 39.34 39.79 40.23 40.69		
52 77 72 11 129 55 56	9.6 9.6 8.6 8.1 4.1 4.0	38.47 38.90 39.34 39.79 40.23 40.69		
7 02 11 29 55 66	9.6 8.6 8.1 4.1 4.0	38.90 39.34 39.79 40.23 40.69		
02 11 29 55 26	8.6 8.1 4.1 4.0	39.34 39.79 40.23 40.69		
11 29 55 26	8.1 4.1 4.0	39.79 40.23 40.69		
29 55 26	4.1 4.0	40.23 40.69		
55 26	4.0	40.69		
26				
	1.2	41 14	44.40	
		71.17	44.46	
21	-4.9	41.61	44.26	
19	-12.1	42.08	44.04	
14	-13.0	42.55	43.82	
58	-10.5	43.03	43.61	
39	-7.7	43.52	43.40	41.29
52	0.0	44.01	43.18	41.83
)5	-1.0	44.50	42.97	42.37
7	0.6	45.00	42.76	42.93
33	1.2	45.51	42.55	43.49
32	-3.2	46.02	42.34	44.06
		20 pt.	12 pt.	6 pt.
3	777 333 32	33 1.2	33 1.2 45.51	33 1.2 45.51 42.55 82 -3.2 46.02 42.34

Catastrophe Insurance Losses - Comprehensive

	Arkansas		Incurred Losses Excluding
Accident Year	Total Incurred Losses	Catastrophe Losses	Catastrophes
1988	166,983	0	166,983
1989	474,358	185,136	289,222
1990	216,650	12,351	204,299
1991	270,041	37,037	233,004
1992	162,071	12,092	149,979
1993	173,924	4,957	168,967
1994	193,051	7,413	185,638
1995	210,902	22,327	188,575
1996	328,063	78,351	249,712
1997	211,270	42,497	168,773
1998	308,361	5,250	303,111
1999	914,285	204,275	710,010
2000	1,085,777	62,910	1,022,867
2001	1,054,563	38,331	1,016,232
2002	767,092	36,711	730,381
2003	567,999	18,734	549,265
2004	211,839	2,485	209,354
2005	222,793	0	222,793
2006	379,493	124,255	255,238
2007	296,155	12,230	283,925
2008	576,745	262,262	314,483
2009	408,755	73,755	335,000
2010	159,606	5,992	153,614
2011	432,832	261,604	171,228
		\$1,510,955	\$8,282,653

Selected Catastrophe Provision: 18.3%

Summary of Expense Provisions

Liability Expense Provision

					Uninsured /
					Underinsured
	Percent Fixed	Bodily Injury	Property Damage	Medical Payments	Motorist
Commissions	0 %	14.3 %	14.3 %	14.3 %	14.3 %
Taxes †	0	3.1	3.1	3.1	3.1
Licenses and Fees	100	0.2	0.2	0.2	0.2
Other Acquisition	100	1.1	1.1	1.1	1.1
General Expense	100	8.4	8.4	8.4	8.4
Profit Provision	0	5.8	5.8	5.8	5.8
Debt Provision	0	1.4	1.4	1.4	1.4

Physical Damage Expense Provision

_	Percent Fixed	Collision	Comprehensive
Commissions	0 %	14.3 %	14.3 %
Taxes †	0	3.1	3.1
Licenses and Fees	100	0.2	0.2
Other Acquisition	100	1.1	1.1
General Expense	100	8.4	8.4
Profit Provision	0	10.0	10.0
Debt Provision	0	1.4	1.4

[†] State Taxes - Does not include Federal Income Tax

Factor to Adjust for Subsequent Change in Fixed Expense*

1) Average Earned Date of Experience Period	6/30/2010
2) Average Earned Date of Proposed Policy Period	6/14/2014
3) Number of Years from (1) to (2)	4.0
4) Selected Annual Impact	2.30 %
5) Factor to Adjust for Subsequent Change in Fixed Expense = [1 + (4)]^(3)	1.094

^{*}For calendar years 2009-2011

Investment Income - Liability Coverages

Calculation of Present Value, as of the Average Earning Date of a Policy Year, of all Income and Outgo @ 2.6% †force of interest, assuming an Operating Profit of 7.00% and twelve month Policy Terms

	Cumulative			Discounted‡ to	
Years From Start	Percent of Losses	Yearly Percent of	Time from Start of	Average Time of	Discour
of Policy Year	Paid	Losses Paid	Policy Year	Profit @ 2.6%	Paymer
1	13.7 %	13.7 %	0.69	1.008	13.8
2	49.5	35.8	1.39	0.990	35.4
3	68.4	18.9	2.46	0.963	18.2
4	81.0	12.6	3.47	0.938	11.8
5	90.4	9.4	4.46	0.914	8.6
6	95.6	5.2	5.45	0.891	4.6
Subsequent	100.0	4.4	7.44	0.846	3.7
Total Expected Losses and Present Value of Loss	Loss Expense Ratio s and Loss Expense Pay	ments			96.1 65.8 63.2
General Expense		8.4 %	0.75	1.007	8.5
Other Acquisition		1.1 %	0.63	1.010	1.1
Taxes		3.1 %	0.63	1.010	3.1
Licenses and Fees		0.2 %	0.63	1.010	0.2
Commissions		14.3 %	0.58	1.011	14.5
Debt Provision		1.4 %	1.00	1.000	1.4
Profit		5.8 %	1.00	1.000	5.8
Total Present Value of	of Outgo	100.0 %	0.60	1.010	97.8
Premiums Difference Present V	alue of Income Less Pro		0.60	1.010	101.0 3.2
Difference, Freschi v	and of income Less I I	tschi value di Outgo			3.4

[†]Discount rate from Investment Department forecast ‡exp (force of interest x (timing of profit being earned – timing of cash flow))

Investment Income - Physical Damage Coverages

Calculation of Present Value, as of the Average Earning Date of a Policy Year, of all Income and Outgo @ 2.6% †force of interest, assuming an Operating Profit of 7.00% and twelve month Policy Terms

	Cumulative			Discounted‡ to	
Years From Start	Percent of Losses	Yearly Percent of	Time from Start of	Average Time of	Discour
of Policy Year	Paid	Losses Paid	Policy Year	Profit @ 2.6%	Payme
1	49.9 %	49.9 %	0.63	1.010	50.4
2	100.2	50.3	1.15	0.996	50.1
Subsequent	100.0	-0.2	0.00	1.026	-0.2
Total					100.3
Expected Losses and	Loss Expense Ratio				61.5
Present Value of Los	s and Loss Expense Pay	ments			61.7
General Expense		8.4 %	0.75	1.007	8.5
Other Acquisition		1.1 %	0.63	1.010	1.1
Taxes		3.1 %	0.63	1.010	3.1
Licenses and Fees		0.2 %	0.63	1.010	0.2
Commissions		14.3 %	0.58	1.011	14.5
Debt Provision		1.4 %	1.00	1.000	1.4
Profit		10.0 %	1.00	1.000	10.0
Total Present Value	of Outgo				100.5
Premiums	-	100.0 %	0.60	1.010	101.0
Difference, Present V	Value of Income Less Pr	esent Value of Outgo			0.5

[†]Discount rate from Investment Department forecast

[‡]exp (force of interest x (timing of profit being earned – timing of cash flow))

2011 Cost of Equity Update Summary

Allstate's traditional approach to determining the necessary underwriting profit provision begins with two different analyses – the Fama-French Three-factor method (FF3F) and the Discounted Cash Flow method (DCF) – that are performed in order to estimate Allstate's cost of equity capital. The details and reasoning behind this approach can be found in Allstate's paper titled "Development of the Underwriting Profit Provision." Allstate always seeks to utilize sound actuarial and financial theory in its profit provision calculations and has put forth a considerable effort in order to establish an approach that utilizes appropriate methodologies and produces reasonable and meaningful results. However, even the best methodologies require an oversight of actuarial judgment in order to ensure proper application and to know when circumstances require an adjustment. Allstate believes that, due to certain current circumstances, actuarial judgment calls for caution to be used in the interpretation and application of its FF3F and DCF results. Each will be discussed in detail below.

Fama-French

The FF3F approach is similar to the Capital Asset Pricing Model (CAPM) in that it estimates the cost of equity for a given firm by starting with a risk-free rate and adding a risk premium (or risk premiums) to it, relative to the risk of that firm. As such, the result is greatly dependent on the risk-free rate. Allstate's historical risk-premium data is reported relative to the 28-day government bond rate, so in order to be consistent, we have utilized the 28-day government bond rate as the risk-free rate in the FF3F calculations.

Unfortunately, since the financial havoc in the market that began in 2008, the Federal Reserve has been actively and artificially suppressing the short-term interest rates. The table below shows the FF3F calculations for Allstate for the past eleven years. Note that Allstate's risk premium, particularly recently, has not varied greatly over time, whereas the risk-free rate has.

			FF3F
Year	Risk Premium	Risk-free Rate	Cost of Equity
2000	8.7%	5.7%	14.4%
2001	10.1%	5.5%	15.6%
2002	6.9%	5.4%	12.3%
2003	6.7%	3.7%	10.4%
2004	12.7%	1.1%	13.8%
2005	12.2%	2.7%	14.9%
2006	7.8%	4.8%	12.6%
2007	6.5%	5.3%	11.8%
2008	6.7%	1.9%	8.6%
2009	6.9%	0.1%	7.1%
2010	6.8%	0.1%	6.9%

Over the last five years, Allstate's risk premium has remained consistent while the riskfree rate has plummeted, resulting in a large decrease in Allstate's (and other companies') calculated cost of equity. However, there are several reasons why we believe that this is not an accurate reflection of a true risk-free rate, and therefore not an accurate reflection of Allstate's cost of equity. The Federal Reserve has artificially lowered the short-term rate to almost zero in an attempt to encourage borrowing and jump-start the economy. Evidence for this artificial rate suppression can be seen by comparing the difference between the current long-term bond yields and the 28-day bond yield. Historically, the average difference between the long-term bond yield and the 28-day bond yield has been 1.6 percentage points. The current difference is over four percentage points. In fact, prior to 2009, there have been only two years since 1926 where the difference between the long- and short-term bond yields has been as big as it is right now, and one of those years is 2003, when the Federal Reserve was employing a similar strategy in order to encourage borrowing in the housing market.³ Long-term bond yields are much less impacted by Federal Reserve action because they represent the average short-term bond yield over a longer period of time. While long-term bond yields may contain a small risk premium for liquidity risk, significant difference between the long-term and short-term bond yields suggests that interest rates are expected to rise, and as noted above, the current difference is as big as it's ever been.

As mentioned above, Allstate's risk premium data has typically been calculated relative to the 28-day government bond yield. However, this data can be restated to be relative to a long-term bond yield. In fact, many analysts, including Ibbotson in its Cost of Capital Yearbook, prefer to use long-term bond yields in CAPM or FF3F calculations as the results tend to be smoother and freer from Federal Reserve machinations. Using data through 2010, Allstate's risk premium relative to the 28-day bond yield was 6.8%. When the historical risk premium data is restated to be relative to a long-term government bond yield, Allstate's risk premium drops to 5.4%. Combining this risk premium with a long-term-bond-based risk-free rate, which has been recently hovering around 4%, results in a cost of equity between 9% and 10%, which is in line with Allstate's historical cost of equity of 10%.

In addition to the interest rate issues, it is worth noting that the value beta within the FF3F methodology has also been on the rise lately:

-

¹ Source: Ibbotson 2011 SBBI Valuation Yearbook.

² As of year-end 2010: Long-term (4.14%) – Short-term (0.08%) = 4.06%.

³ As of year-end 2010, the difference was 4.06%. In 2003 the difference was 4.09%, and in 1994 the difference was 4.08%. Essentially, the current difference is about as high as it has ever been. For comparison, note that prior to 2009, the difference has only been greater than 3 percentage points nine times since 1926.

⁴ http://www.treasury.gov/resource-center/data-chart-center/interest-rates/Pages/TextView.aspx?data=yieldYear&year=2011

Value Risk Comp	Value Risk Component:		Risk Component:			
(8)	(9)	(10)	(11)	(12)=(9)+(10)*(11)		
	Prop/Cas	Book-to-Mkt	Log Book-	Value Risk		
Period	Value Beta	Coefficient	to-Market	Beta		
2006	0.201	0.213	-0.6220	0.069		
2007	0.209	0.335	-0.3105	0.105		
2008	0.215	0.221	-0.3286	0.142		
2009	0.738	0.308	0.0351	0.749		
2010	0.975	0.236	0.1029	0.999		
			3-yr Avg	0.630		
			5-yr Avg	0.413		
			Selected	0.630		

This suggests that the difference in returns required by "value" stocks compared to "growth" stocks is larger in the current market than it was prior to the recent market crash. The impact of this is muted by Allstate's use of a three-year average to determine betas in the FF3F calculations. But when considering the future expectation of the FF3F result, it seems likely that Allstate's risk premium would only increase as this change is further reflected in the data.

In summary, Allstate believes that the 28-day government bond yield is artificially low, and the restatement of Allstate's data to be relative to the long-term bond yield produces a cost of capital comparable to Allstate's historical value of 10%. In addition, Allstate's value beta appears to be on the rise and could be expected to increase in the near future. All of this suggests that a cost of equity of 10% is still appropriate for Allstate.

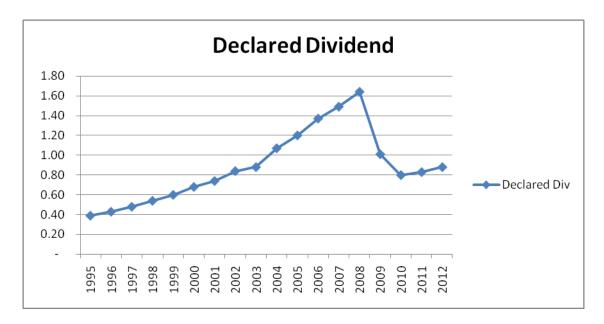
Discounted Cash Flow

In order to perform the DCF calculations, Allstate relies on data from the ValueLine Investment Survey. The most difficult DCF input to estimate is the growth rate of dividends (g), and several elements of the ValueLine data are typically used in Allstate's estimation of this value: dividend per share growth (10-year average, 5-year average, and analyst forecast) and earnings per share growth (10-year average, 5-year average, and analyst forecast). Unfortunately, due to both recent events (Allstate's dividend cut) and the nature of the ValueLine calculations, Allstate believes that both the historical averages and the analyst forecast numbers are misleading and require adjustment in order to be relevant.

To derive the projected growth rate for its dividend forecast, ValueLine compares a three-year average of historical dividends paid to a projected amount anywhere from four to six years into the future (depending on the timing of the report). This approach is taken so as to provide an element of stability in the results over time. However, in certain instances, such as Allstate's case, it can be misleading. In early 2009, Allstate announced that its dividend would be cut from \$1.64 to \$0.80. From the current value of \$0.83, ValueLine expects the dividend to grow to \$1.10 by the year 2015. However, in their formula, the three-year average of "current" dividends was from 2008 to 2010, which were \$1.64, \$1.01, and \$0.80 respectively. The average of these values is \$1.15. Therefore,

ValueLine's "projected" amount of dividend growth was calculated as $(\$1.10/\$1.15)^{(1/6)} - 1$, which is equal to -1%.⁵ This calculation, however, is not appropriate because it is clear that ValueLine expects Allstate's dividend to grow from \$0.83 in 2011 to \$1.10 in 2015, which is actually 7.5% (=($\$1.10/\$0.83)^{(1/4)} - 1$) growth.⁶ It is particularly important to recognize the growth from the current \$0.83 level because it is the \$0.83 dividend that is used to calculate the dividend yield in other portions of the DCF analysis. If the growth is gauged based on the \$1.15 dividend, then the dividend yield should also be, which would significantly increase that value.

In addition, Allstate's dividend cut has caused significant impact to the historical dividend growth rates. Allstate's dividend growth was steady and constant prior to the dividend cut (and continues to be after the cut), but the one-time cut dramatically affects the historical calculations:



Recall that the DCF methodology states that the value of a share of a company's stock is equal to the present value of all future dividends. To make the estimates mathematically feasible, assumptions are made regarding the existence of a constant growth rate for dividends. With this assumption being made, the DCF formula can be rearranged in order to solve for the company cost of equity, given that the current stock price and dividend rate are known and the dividend growth rate (g) can be estimated. The point, however, is that there is a connection between the current stock price and the *future* dividend stream; this is entirely a forward-looking calculation. According to DCF theory, the current stock price already reflects the fact that Allstate has cut its dividend (and Allstate's stock price is down since the cut). What's important is where the dividend is expected to go from here.

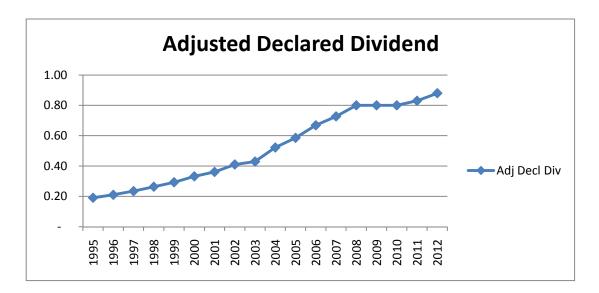
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⁵ Note: the calculation is to the (1/6) power because the average years in comparison are 2009 and 2015, which is a six-year span.

⁶ ValueLine rounds its results to the nearest half-percent. Also note: the Earnings Per Share projections suffer from the same issue.

In the past, Allstate has included historical growth rates in its estimate of g, but historical growth rates are only helpful in as much as they provide a reasonable estimate of future growth. Based on the steady growth of the dividend before and after the cut, Allstate believes that the historical calculations do not reflect a reasonable estimate. Two years ago, the calculation of the 5-year historical growth rate yielded a result of 13%⁷; this year, with the dividend cut data being included, that estimate has dropped to 2%.

One option for trying to remedy this situation would be to adjust all of the pre-dividendcut data to be on post-dividend-cut levels. The resulting data would be much smoother and easier to fit a historical trend to:



Based on this data, a historical trend for the last 10 years would equal an annual growth rate of 10.5%, and for the last 5 years would equal a rate of 9%. When the DCF formula is rearranged, we find that the cost of equity is equal to the sum of the current dividend yield rate and the dividend growth rate. Allstate's current dividend yield rate is 2.8%. The adjusted historical and forecast numbers for dividend growth, as described above, range from 7.5% to 10.5%. Based on these numbers, it would seem that a cost of equity in the range of 10% to 13% would be reasonable. However, caution should be exercised when evaluating the output of a methodology for which so many adjustments have been made. 9

Industry Data

Given that both of Allstate's primary methodologies for estimating its cost of equity have been impacted circumstantially, and therefore require adjustment, actuarial prudence

⁷ Note: because of the nature of the ValueLine calculations (similar to the projection calculations), it took a couple years for the cut dividend data to be incorporated into the historical calculations.

⁸ As of Second Quarter, 2011

⁹ Often, when analysts are performing DCF calculations for a whole industry, they will remove the data for any company that has had a dividend cut, as the impact of that data can be substantial and harmful to the overall result.

would suggest that additional, external data be considered. A good source for this is Ibbotson's Cost of Capital Yearbook, where multiple analyses are perform on industries as a whole, as well as sub-sections of those industries. The Ibbotson analysis includes CAPM, CAPM plus Size (a methodology half-way between CAPM and FF3F), FF3F, one-stage DCF, and three-stage DCF calculations. These analyses, performed on the entire cohort of SIC Code 633 – Fire, Marine, and Casualty Insurance – yields the following results¹⁰:

	2006	2007	2008	2009	2010	Avg	Std Dev
CAPM	9.02	9.79	10.70	11.99	11.22	10.54	1.17
CAPM + Size Prem	10.04	10.76	11.62	11.99	12.30	11.34	0.93
FF3F	9.84	10.19	12.01	11.68	11.02	10.95	0.93
1-Stage DCF	10.57	10.76	9.78	10.37	11.27	10.55	0.55
3-Stage DCF	12.60	15.20	20.00	3.90	13.58	13.06	5.86

These calculations are also performed on subsets of the industry, including the median company, a small-company composite, and a large-company composite. The most appropriate comparison for Allstate would be the large-company composite, whose results are as follows:

	2006	2007	2008	2009	2010	Avg	Std Dev
CAPM	9.08	10.06	10.87	10.48	11.61	10.42	0.94
CAPM + Size Prem	9.08	10.06	10.87	10.48	11.61	10.42	0.94
FF3F	9.98	10.42	12.33	10.35	11.11	10.84	0.93
1-Stage DCF	10.59	10.84	10.00	10.50	9.74	10.33	0.45
3-Stage DCF	14.50	16.90	22.50	24.90	11.81	18.12	5.47

These results reflect the cost of equity for the average company in the industry, or the average large company in the industry. It is likely that Allstate is above average in risk in each of these categories. Allstate's portfolio of risks represents a unique distribution of lines and states (as do all companies'). Allstate writes almost 25% of its business in the homeowners line, some of which is highly volatile coastal business. Many of Allstate's biggest and most comparable multi-line competitors are mutual companies and are, as such, not included in the P/C industry composite. As a result, Allstate has a much higher proportion of business in the homeowners line than most of the companies included in the P/C industry composite. Therefore, we would expect Allstate's cost of capital to be at least as much as the average company (or average large company) in the industry composite.

Conclusion

For the last several years, Allstate has sought to achieve a cost of equity of 10% based on the results of the FF3F and DCF analyses. Allstate continues to believe in the validity of these actuarial methodologies, but this year, due to various circumstances, we believe that the output of the FF3F and DCF calculations is misleading. After making what we

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¹⁰ Source: Ibbotson Cost of Capital Yearbooks, 2006 to 2010

believe to be reasonable and appropriate adjustments to both of the methodologies, each justifies the selection of a 10% cost of equity. In addition, calculations performed on both the entire property/casualty insurance industry, plus a subsection of the largest companies within that industry, across a range of methodologies, suggest that a cost of equity of 10% is certainly reasonable, and even a higher return could perhaps be justified. Nevertheless, based on both actuarial judgment and the benefit of the stability of rates, Allstate believes that a continued target cost of equity of 10% is reasonable and justified.

Development of the Underwriting Profit Provision From a Given Cost of Equity

Exhibits

ALLSTATE INSURANCE GROUP

Arkansas Private Passenger Auto

Development of the Underwriting Profit

Physical Liability Damage Total Source (1) Average Market Value of Equity: \$ 25,562 Exh. 2 (2) Cost of Equity (%): 10.0% (3) Cost of Equity (\$): \$ 2,556 =(1)*(2)(4) Dividend Payout Ratio: 0.69 Exh. 3 (5) Average Market-to-book Ratio: 1.41 Exh. 4 (6) Income Due Shareholders: 2,556 \$ =(3)\$ (7) Income Needed by Allstate: 2,268 =(6)/[(4)+(1-(4))*(5)]\$ IDF* Investment Income on Equity: 476 (9) Operating Income Needed: \$ 1,792 =(7)-(8)(10) Earned Premium: \$ 25,605 Exh. 2 (11) Operating Ratio: 7.0% =(9)/(10)(12) Investment Income from PHSF**: 3.2% 0.5% 1.8% Exh. 5, Pg. 1 (13) After-tax U/W Profit Provision: 3.8% 6.5% 5.2% =(11)-(12)(14) Tax Rate: 35% FIT*** 35% 35% (15) Pre-tax U/W Income Needed by Allstate: 5.8% 10.0% 8.0% =(13)/(1-(14))

Dollar values are in millions

^{*}Investments Department forecast

^{**}Policyholder-supplied Funds (PHSF) are unearned premium and loss reserves

^{***}This is the federal income tax rate on underwriting profit for Allstate

ALLSTATE INSURANCE GROUP

Enterprise Valuation

(\$ In Millions)

			Imputed
Entity	GAAP Book Value*	Earned Premium*	Market Value**
Total Group	19,015	27,015	26,812
Allstate New Jersey Group	734	1,180	1,035
Castle Key Insurance Group	153	231	216
ANJ/CK	887	1,410	1,250
	10.120	25.605	25.562
Group Less ANJ/CK	18,129	25,605	25,562

^{*}As of 12/31/10

^{**}Equals GAAP Book Value multiplied by the average market-to-book ratio

ALLSTATE CORPORATION

Dividend Payout Ratio

(1)	(2)	(3)	(4)	(5) = (3)+(4)		(6) = (5)/(2)
	Prior Year		Stock			Total
	GAAP Net		Repurchases	Total		Payout
Year	Income*	Dividends	(Net)	Payout		Ratio
1997	\$2,075	417	1,277	1,694		0.82
1998	\$3,105	450	1,400	1,850		0.60
1999	3,294	482	864	1,346		0.41
2000	2,720	506	1385	1,891		0.70
2001	2,211	547	612	1,159		0.52
2002	1,158	594	383	977		0.84
2003	1,134	648	-48	600		0.53
2004	2,705	779	1111	1,890		0.70
2005	3,181	846	2,203	3,049		0.96
2006	1,765	885	1,516	1,765	**	1.00
2007	4,993	901	3,483	4,384		0.88
2008	4,636	897	1,281	2,178		0.47
2009	-1,679	432	-27	405	***	-0.24
2010	854	433	82	515		0.60
Total	33,831	8,385	15,549	23,298		0.69

Source: Allstate Annual Reports

^{*}Dividends and Stock Repurchases for a given year are determined based on the previous year's income. Therefore, GAAP Net Income is lagged by one year so that the appropriate ratio is calculated.

^{**}While additional payout was provided from equity funds in 2006, the dividend payout ratio is concerned with percentage of income paid towards dividends and stock repurchases. Therefore, the 2006 payout ratio is capped at 1.00.

^{***2009} was not included in the total due to the irregularity of the results.

ALLSTATE CORPORATION

Historical Market-to-book Ratios

Years	Allstate
Dec-01	1.38
Dec-02	1.47
Dec-03	1.47
Dec-04	1.62
Dec-05	1.73
Dec-06	1.85
Dec-07	1.35
Dec-08	1.39
Dec-09	0.97
Dec-10	0.89
10-yr Avg:	1.41
Selected:	1.41

Source: MSN Online Reports

 $\underline{http://moneycentral.msn.com/investor/invsub/results/compare.asp?Page=TenYearSummary\&Symbol=ALL\\$

ENCOMPASS INSURANCE COMPANY

Private Passenger Auto

Calculation of Total Coverages Investment Income From Policy Cash Flow

Investment Weight* Income Source (1) Liability Coverages 3.2% 49.4% Exh. 5, Pg. 2 (2) Physical Damage Coverages 0.5% 50.7% Exh. 5, Pg. 3 (3) Total Coverages Weighted Average 1.8% 100.0%

^{*}The weight given to the coverages comes from premium volume

Investment Income - Liability Coverages

Calculation of Present Value, as of the Average Earning Date of a Policy Year, of all Income and Outgo @ 2.6% †force of interest, assuming an Operating Profit of 7.00% and twelve month Policy Terms

Years From Start	Cumulative Percent of	Yearly Percent	Time from Start	Discounted‡ to Average Time of	Disco	ınted
of Policy Year	Losses Paid	of Losses Paid	of Policy Year	Profit @ 2.6%	Paym	
1	13.7 %	13.7 %	0.69	1.008	13.8	%
2	49.5	35.8	1.39	0.990	35.4	
3	68.4	18.9	2.46	0.963	18.2	
4	81.0	12.6	3.47	0.938	11.8	
5	90.4	9.4	4.46	0.914	8.6	
6	95.6	5.2	5.45	0.891	4.6	
Subsequent	100.0	4.4	7.44	0.846	3.7	
Total Expected Losses and Present Value of Los	•				96.1 65.8 63.2	% % %
General Expense		8.4 %	0.75	1.007	8.5	%
Other Acquisition		1.1 %	0.63	1.010	1.1	%
Taxes		3.1 %	0.63	1.010	3.1	%
Licenses and Fees		0.2 %	0.63	1.010	0.2	%
Commissions		14.3 %	0.58	1.011	14.5	%
Debt Provision		1.4 %	1.00	1.000	1.4	%
Profit		5.8 %	1.00	1.000	5.8	%
Total Present Value	of Outgo				97.8	%
Premiums	C	100.0 %	0.60	1.010	101.0	%
Difference, Present V	Value of Income Les	s Present Value of O	utgo		3.2	%

[†]Discount rate from Investment Department forecast

[‡]exp (force of interest x (timing of profit being earned – timing of cash flow))

<u>Investment Income - Physical Damage Coverages</u>

Calculation of Present Value, as of the Average Earning Date of a Policy Year, of all Income and Outgo @ 2.6% †force of interest, assuming an Operating Profit of 7.00% and twelve month Policy Terms

	Cumulative			Discounted‡ to	
Years From Start	Percent of	Yearly Percent	Time from Start	Average Time of	Discounted
of Policy Year	Losses Paid	of Losses Paid	of Policy Year	Profit @ 2.6%	Payments
1	49.9 %	49.9 %	0.63	1.010	50.4 %
2	100.2	50.3	1.15	0.996	50.1
Subsequent	100.0	-0.2	0.00	1.026	-0.2
Total					100.3 %
Expected Losses and	d Loss Expense Ratio	0			61.5 %
Present Value of Lo	ss and Loss Expense	Payments			61.7 %
General Expense		8.4 %	0.75	1.007	8.5 %
Other Acquisition		1.1 %	0.63	1.010	1.1 %
Taxes		3.1 %	0.63	1.010	3.1 %
Licenses and Fees		0.2 %	0.63	1.010	0.2 %
Commissions		14.3 %	0.58	1.011	14.5 %
Debt Provision		1.4 %	1.00	1.000	1.4 %
Profit		10.0 %	1.00	1.000	10.0 %
Total Present Value	of Outgo				100.5 %
Premiums	-	100.0 %	0.60	1.010	101.0 %
Difference, Present	Value of Income Les	s Present Value of O	ıtgo		0.5 %

[†]Discount rate from Investment Department forecast

[‡]exp (force of interest x (timing of profit being earned – timing of cash flow))

SERFF Tracking #: ALSE-128821299 State Tracking #: Company Tracking #: ER-2178: RATE FACTOR REVISIONS
(PPA EDGE...

State: Arkansas Filing Company: Encompass Indemnity Company

TOI/Sub-TOI: 19.0 Personal Auto/19.0001 Private Passenger Auto (PPA)

Product Name: EI PPA

Project Name/Number: Rate Factor Revisions (PPA Edge)/1170634

Superseded Schedule Items

Please note that all items on the following pages are items, which have been replaced by a newer version. The newest version is located with the appropriate schedule on previous pages. These items are in date order with most recent first.

Creation Date	Schedule Item Status	Schedule	Schedule Item Name	Replacement Creation Date	Attached Document(s)
12/19/2012	Filed 01/29/2013	Supporting Document	APCS-Auto Premium Comparison Survey	01/10/2013	07. APCS EI Survey Form ER- 2178.xls (Superceded) 07. APCS EI Survey Form ER- 2178.pdf (Superceded)
12/19/2012	Filed 01/29/2013	Supporting Document	NAIC loss cost data entry document	01/10/2013	06. StateFilingForm_FORM RF-1 Rate Filing Abstract_ER-2178.pdf (Superceded)

SERFF Tracking #: ALSE-128821299 State Tracking #: Company Tracking #: ER-2178: RATE FACTOR REVISIONS (PPA EDGE...

State: Arkansas Filing Company: Encompass Indemnity Company

TOI/Sub-TOI: 19.0 Personal Auto/19.0001 Private Passenger Auto (PPA)

Product Name: EI PPA

Project Name/Number: Rate Factor Revisions (PPA Edge)/1170634

Attachment 07. APCS El Survey Form ER-2178.xls is not a PDF document and cannot be reproduced here.

Private Passenger Auto Premium Comparision Survey Form

FORM APCS - last modified August 2005

NAIC Number: 15130

Company Name: Encompass Indemnity Company

Contact Person: Andrew King
Telephone No.: 847-402-5812
Email Address: aking@allstate.com

Effective Date: 5/13/2013

DISCOUNTS OFFERED:
PASSIVE RESTRAINT/AIRBAG
AUTO/HOMEOWNERS
GOOD STUDENT
ANTI-THEFT DEVICE
Over 55 Defensive Driver Discount

\$250/\$500 Deductible Comp./Coll.

		30
	5-10	
	5-15	
	5-15	
		10
N/A		

Assumptions to Use:

- 1 Liability -Minimum \$25,000 per person
- 2 Bodily Injury \$50,000 per accident \$25,000 per accident
- 3 Property Damage \$100 deductible per accident
- 4 Comprehensive & Collision \$250 deductible per accident
- 5 The insured has elected to accept:
 Uninsured motorist property and bodily injury equal to liability coverage
 Underinsured bodily injury equal to liability coverage
- 6 Personal Injury Protection of \$5,000 for medical, loss wages according to statute and \$5,000 accidental death
- 7 If male and female rates are different, use the highest of the two

Submit to: Arkansas Insurance Department
1200 West Third Street

Little Rock, AR 72201-1904

Telephone: *501-371-2800*

Email as an attachment tinsurance.pnc@arkansas.gov You may also attach to a SERFF filing or submit on a compact disk

			Fayet	teville			Trun	nann			Little	Rock			Lake \	/illage			Pine	Bluff	
	Ourte	Famala		Male or	Male or			Male or	Male or	F		Male or	Male or	F		Male or	Male or	5		Male or	Male or
Vehicle	Gender Coverages Age	Female 18	Male 18	Female 40	Female 66																
	Minimum Liability	\$679	\$684	\$287	\$271	\$712	\$718	\$296	\$278	\$912	\$920	\$356	\$332	\$749	\$755	\$306	\$288	\$843	\$851	\$334	\$312
1999 Chevrolet Silverado 1500 2WD "LS" regular cab 119" WB	Minimum Liability with Comprehensive and Collision	\$1,699	\$1,775	\$669	\$585	\$2,049	\$2,163	\$815	\$684	\$2,131	\$2,222	\$806	\$706	\$2,032	\$2,138	\$799	\$678	\$2,040	\$2,136	\$788	\$678
	100/300/50 Liability with Comprehensive and Collision	\$1,579	\$1,646	\$656	\$581	\$1,901	\$2,002	\$790	\$672	\$1,979	\$2,058	\$782	\$692	\$1,884	\$1,978	\$774	\$666	\$1,900	\$1,985	\$768	\$668
	Minimum Liability	\$645	\$650	\$277	\$262	\$677	\$682	\$286	\$269	\$822	\$875	\$343	\$320	\$665	\$671	\$296	\$278	\$801	\$808	\$321	\$301
2003 Ford Explorer 'XLT' 2WD, 4 door	Minimum Liability with Comprehensive and Collision	\$1,392	\$1,449	\$559	\$495	\$1,650	\$1,733	\$666	\$568	\$1,714	\$1,827	\$674	\$597	\$1,601	\$1,679	\$657	\$566	\$1,675	\$1,746	\$655	\$572
	100/300/50 Liability with Comprehensive and Collision	\$1,313	\$1,363	\$561	\$503	\$1,550	\$1,624	\$659	\$570	\$1,656	\$1,715	\$668	\$598	\$1,547	\$1,615	\$650	\$568	\$1,581	\$1,644	\$652	\$576
	Minimum Liability	\$560	\$564	\$252	\$239	\$587	\$591	\$259	\$245	\$747	\$753	\$307	\$288	\$616	\$621	\$267	\$252	\$692	\$698	\$288	\$272
2003 Honda Odyssey "EX"	Minimum Liability with Comprehensive and Collision	\$1,402	\$1,465	\$570	\$500	\$1,700	\$1,795	\$694	\$584	\$1,750	\$1,825	\$680	\$597	\$1,682	\$1,770	\$679	\$578	\$1,682	\$1,762	\$667	\$576
	100/300/50 Liability with Comprehensive and Collision	\$1,311	\$1,285	\$567	\$504	\$1,584	\$1,669	\$681	\$581	\$1,632	\$1,698	\$668	\$594	\$1,566	\$1,644	\$666	\$576	\$1,574	\$1,645	\$659	\$576
	Minimum Liability	\$639	\$644	\$275	\$260	\$670	\$676	\$283	\$267	\$854	\$862	\$338	\$316	\$706	\$712	\$293	\$276	\$791	\$798	\$317	\$298
2005 Toyota Camry LE 3.0L 4 door Sedan	Minimum Liability with Comprehensive and Collision	\$1,702	\$1,778	\$667	\$587	\$1,999	\$2,106	\$790	\$671	\$2,139	\$2,231	\$807	\$710	\$2,001	\$2,102	\$772	\$671	\$2,016	\$2,110	\$775	\$673
	100/300/50 Liability with Comprehensive and Collision	\$1,572	\$1,639	\$652	\$580	\$1,844	\$1,938	\$764	\$657	\$1,973	\$2,052	\$778	\$692	\$1,844	\$1,933	\$755	\$656	\$1,867	\$1,949	\$753	\$660
	Minimum Liability	\$618	\$623	\$270	\$255	\$603	\$653	\$278	\$262	\$830	\$838	\$332	\$311	\$680	\$686	\$287	\$270	\$767	\$774	\$311	\$293
2003 Cadillac Seville "STS" 4 door Sedan	Minimum Liability with Comprehensive and Collision	\$2,112	\$2,219	\$820	\$711	\$2,504	\$2,703	\$1,003	\$835	\$2,632	\$2,759	\$987	\$858	\$2,524	\$2,668	\$982	\$827	\$2,502	\$2,634	\$958	\$818
	100/300/50 Liability with Comprehensive and Collision	\$1,923	\$2,016	\$783	\$686	\$2,322	\$2,458	\$950	\$799	\$2,392	\$2,502	\$933	\$818	\$2,296	\$2,422	\$929	\$791	\$2,284	\$2,399	\$911	\$785
	Minimum Liability	\$679	\$684	\$287	\$271	\$712	\$718	\$296	\$278	\$912	\$920	\$356	\$332	\$749	\$755	\$306	\$288	\$843	\$851	\$333	\$312
1998 Chevrolet Cavalier LS 4D Sedan	Minimum Liability with Comprehensive and Collision	\$1,372	\$1,423	\$548	\$488	\$1,589	\$1,662	\$636	\$549	\$1,746	\$1,809	\$664	\$592	\$1,600	\$1,669	\$632	\$551	\$1,645	\$1,710	\$637	\$562
	100/300/50 Liability with Comprehensive and Collision	\$1,298	\$1,343	\$551	\$498	\$1,498	\$1,563	\$632	\$553	\$1,649	\$1,704	\$660	\$594	\$1,508	\$1,569	\$629	\$555	\$1,558	\$1,615	\$637	\$567

NAIC LOSS COST DATA ENTRY DOCUMENT

1.	This filing transmittal is part of Company Tracking # ER-2078								
2.	If fi	ling is an adoption of an advisory organization loss cost filing, give me of Advisory Organization and Reference/ Item Filing Number							
		Company Name	Company NAIC Number						
3.	A.	Encompass Indemnity Company	В.	008-15130					
	Product Coding Matrix Line of Business (i.e., Type of Insurance) Product Coding Matrix Line of Insurance (i.e., Sub-type of Insurance)								
4.	A.	Auto – Liability 19.0, Auto – Physical Damage 21.0	B.						

5.

(A)					FOR LOSS COSTS O	NLY	
COVERAGE (See Instructions)	(B) Indicated % Rate Level Change	(C) Requested % Rate Level Change	(D) Expected Loss Ratio	(E) Loss Cost Modification Factor	(F) Selected Loss Cost Multiplier	(G) Expense Constant (If Applicable)	(H) Co. Current Loss Cost Multiplier
Bodily Injury	44.6%	15.0%			'	, , , , , , , , , , , , , , , , , , , ,	'
Property Damage	23.6%	14.0%					
Medical Payments	105.1%	10.1%					
Uninsured/Underinsured	19.3%	10.0%					
Collision	-22.4%	-3.0%					
Comprehensive	-8.8%	-3.0%					
TOTAL OVERALL EFFECT	9.0%	5.0%					

6.	5 Year History	Rate	e Change His	tory			
Year	Policy Count	% of Change	Effective Date	State Earned Premium (000)	Incurred Losses (000)	State Loss Ratio	Countrywide Loss Ratio
2007	2,673	N/A	N/A	3,057	1,920	62.8%	64.7%
2008	2,895	N/A	N/A	3,680	1,919	52.1%	57.7%
2009	2,052	N/A	N/A	3,227	2,480	76.9%	68.0%
2010	1,305	N/A	N/A	2,428	1,184	76.9%	58.9%
2011	1,042	N/A	N/A	1,784	1,001	78.2%	58.7%

Expense Constants	Selected Provisions
A. Total Production Expense	15.4%
B. General Expense	8.4%
C. Taxes, License & Fees	3.3%
D. Underwriting Profit & Contingencies	Liab: 5.8% Phys Dmg: 10.0%
E. Other (Debt Provision)	1.4%
F. TOTAL	Liab: 34.3% Phys Dmg: 38.5%

8.	_N A	pply Lost Cost Factors to Future filings? (Y or N)
9.	15.7%	Estimated Maximum Rate Increase for any Insured (%). Territory (if applicable